

Hoffman Estates

Press Release

Hoffman Estates implements emergency alert system

The Village of Hoffman Estates has teamed up with Everbridge Mass Emergency Notification System to provide essential information quickly in a variety of emergency situations (lost children, evacuations, important police and fire activities). The system can also improve public awareness in non-emergencies, such as Village events, road closures and special services.

Should an emergency occur, Village personnel can notify residents in a matter of minutes. The system delivers messages across all communication platforms, including cell and landline phone numbers, e-mail addresses, instant messaging, fax, personal data assistants (PDAs), and pagers listed within the system. If phone lines are busy, the system will redial a predetermined number of times to make contact. If an answering machine picks up the call, an emergency message will be left on the machine. If the telephone rings without an answer (after a predetermined number of attempts), the system will use the next contact path that has been supplied by each resident. You do not have to purchase any new equipment, and you will only be notified of urgent situations that affect the area in which your home is located. The system is currently loaded with every listed landline phone number from existing 9-1-1 data. Once residents register their preferred contact information, the system will contact thousands of people in a matter of minutes.

Sign up for the emergency alert system

Registration is now open. To register, go to www.hoffmanestates.org/emergencyalert. Those without internet access can register at the Village Hall, 1900 Hassell Road. To remove your contact information, go to the same site, and follow the prompts.

The Village will never share or distribute your personal information, unless required to do so by law. Additionally, the Village will never use your information for any purpose other than to send information pertaining to the Village.

For more information, contact Dave Christensen by phone at 847-843-4839, or by e-mail at david.christensen@hoffmanestates.org.

Media contact:

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