AGENDA FINANCE COMMITTEE Village of Hoffman Estates June 3, 2019

7:00 p.m. - Board Room

Members: Gary Pilafas, Chairperson

Anna Newell, Vice Chairperson

Michael Gaeta, Trustee

Karen Mills, Trustee Gary Stanton, Trustee

Karen Arnet, Trustee

William McLeod, Mayor

I. Roll Call

II. Approval of Minutes - April 22, 2019

REPORTS (INFORMATION ONLY)

- 1. Finance Department Monthly Report.
- 2. Information System Department Monthly Report.
- 3. Sears Centre Monthly Report.
- III. President's Report
- IV. Other
- V. Items in Review
- VI. Adjournment

Further details and information can be found in the agenda packet attached hereto and incorporated herein and can also be viewed online at www.hoffmancstates.org and/or in person in the Village Clerk's office.

The Village of Hoffman Estates complies with the Americans with Disabilities Act (ADA). For accessibility assistance, call the ADA Coordinator at 847/882-9100.

FINANCE COMMITTEE MEETING MINUTES

DRAFT April 22, 2019

I. Roll call

Members in Attendance:

Trustee Gary Pilafas, Chairman

Trustee Anna Newell, Vice Chairperson

Trustee Michael Gaeta

Trustee Mills

Trustee Gary Stanton
Trustee Karen Arnet
Mayor William McLeod

Management Team Members in Attendance:

Jim Norris, Village Manager

Dan O'Malley, Deputy Village Manager

Art Janura, Corporation Counsel

Pat Fortunato, Fire Chief

Mark Koplin, Asst. Vlg. Mgr.-Dev. Services Mike Hankey, Dir. Of Trans and Engineer

Alan Wenderski, Village Engineer

Ted Bos, Police Chief

Kathryn Cawley, Assistant Police Chief

Rachel Musiala, Finance Director Audra Marks, Asst. Director of HHS Fred Besenhoffer, Director of IS Joe Nebel, Director of Public Works Patti Cross, Asst. Corporation Counsel

Ben Gibbs, GM Sears Arena Bev Romanoff, Village Clerk

The Finance Committee meeting was called to order at 7:15 p.m.

II. Approval of Minutes - March, 25, 2019

Motion by Trustee Gaeta, seconded by Trustee Arnet, to approve the Finance Committee Meeting minutes of March 25, 2019. Voice vote taken. All ayes. Motion carried.

NEW BUSINESS

1. Request approval of an ordinance to amend the 2018 Budget as a result of the completed financial audit and to close out the fiscal year.

An item summary sheet by Rachel Musiala was presented to Committee.

Mrs. Musiala provided comments.

Motion by Trustee Arnet, seconded by Trustee Stanton, to approve an ordinance to amend the 2018 Budget as a result of the completed financial audit and to close out the fiscal year.. Voice vote taken. All ayes. Motion carried.

2. Request approval to re-appropriate funding for installation of a generator at the Sears Centre Arena.

An item summary sheet by Mark Koplin and Paul Petrenko was presented to Committee.

Mr. Koplin provided background on the request.

Motion by Trustee Gaeta, seconded by Trustee Stanton, to re-appropriate funding for installation of a generator at the Sears Centre Arena. Voice vote taken. All ayes. Motion carried.

- 3. Request approval of consolidated Sears Centre Arena agreements with:
 - a.) Spectra for Arena Management
 - b.) Front Row Marketing for sale of contractual rights

An item summary sheet by Mark Koplin and Ben Gibbs was presented to Committee.

Mr. Koplin provided comments.

Motion by Trustee Gaeta, seconded by Trustee Arnet, to approve consolidated Sears Centre Arena agreements with: a.) Spectra for Arena Management and b.) Front Row Marketing for sale of contractual rights. Voice vote taken. All ayes. Motion carried.

4. Request approval of an application by React Presents, LLC for the use of pyrotechnics and fireworks display at the outdoor Spring Awakening Music Festival on June 7-9, 2019 subject to meeting the Village Code and National Fire Protection Association (NFPA) requirements.

An item summary sheet by Daniel O'Malley was presented to Committee.

Trustees Stanton and Trustee Mills inquired about insurance requirements and length of time for display. Mr. O'Malley provided comments. A representative from Pyrotecnico-fx also provided comment.

Motion by Trustee Gaeta, seconded by Trustee Mills, to approve an application by React Presents, LLC for the use of pyrotechnics and fireworks display at the outdoor Spring Awakening Music Festival on June 7- 9, 2019 subject to meeting the Village Code and National Fire Protection Association (NFPA) requirements. Voice vote taken. All ayes. Motion carried.

REPORTS (INFORMATION ONLY)

1. Finance Department Monthly Report

The Finance Department Monthly Report was presented to Committee and received and filed.

2. Information Systems Department Monthly Report

The Information Systems Department Monthly Report was presented to Committee and received and filed.

3. Sears Centre Monthly Report

The Sears Centre Monthly Report was presented to Committee and received and filed.

- II. President's Report
- III. Other
- IV. Items in Review
- V. Adjournment

Motion by Trustee Gaeta, seconded by Trustee Arnet, to adjourn the meeting at 7:25 p.m. Voice vote taken. All ayes. Motion carried.

Minutes submitted by:

Jennifer Djordjevic, Director of Operations & Outreach / Office of the Mayor and Board

Date



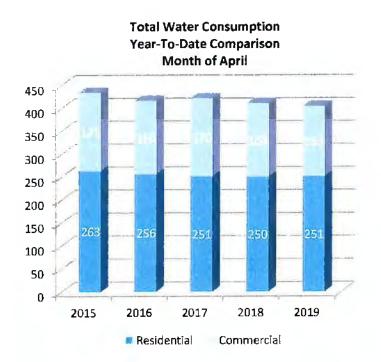
HOFFMAN ESTATES

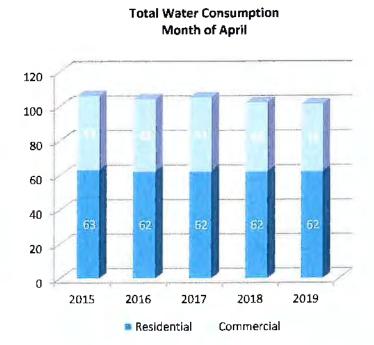
GROWING TO GREATNESS

DEPARTMENT OF FINANCE MONTHLY REPORT APRIL 2019

Water Billing

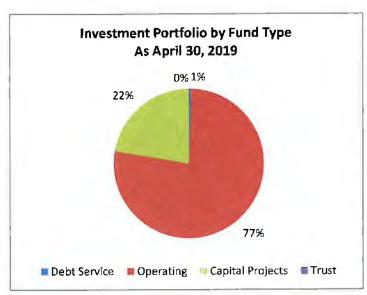
A total of 14,756 residential water bills were mailed on April 1st for February's water consumption. Average consumption was 4,227 gallons, resulting in an average residential water bill of \$57.81. Total consumption for all customers was 101 million gallons, with 62 million gallons attributable to residential consumption. When compared to the April 2018 billing, residential consumption did not change.

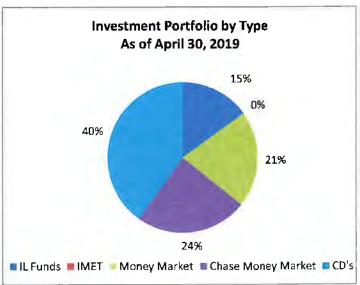


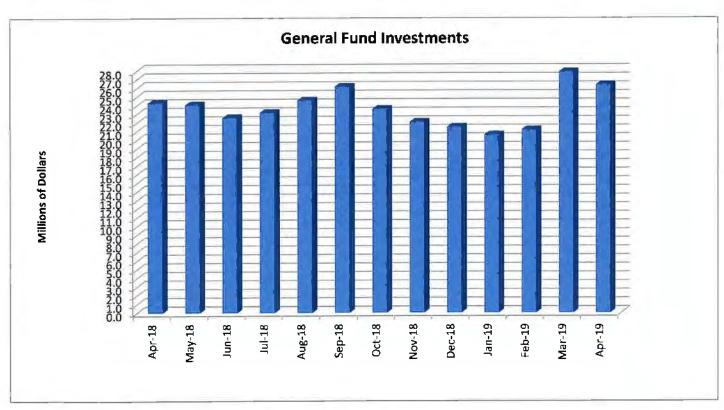


Village Investments

As of April 30, 2019, the Village's investment portfolio (not including pension trust funds) totaled \$64.4 million. Of this amount, \$49.7 million pertained to the various operating funds. As can be seen in the following graphs, the remaining \$14.7 million is related to debt service, capital projects and trust funds.







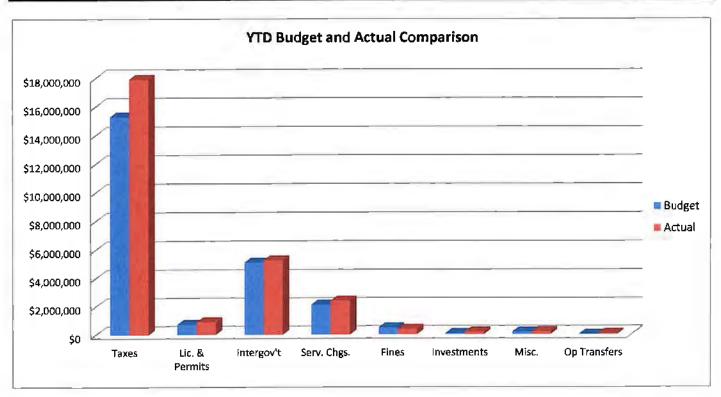
Operating Funds

General Fund

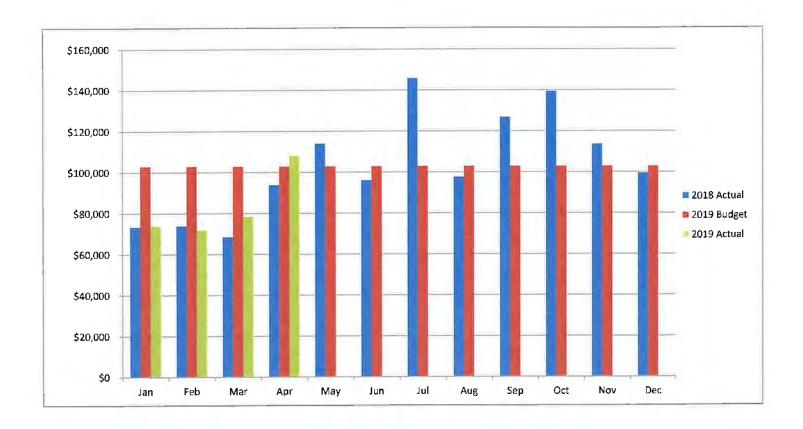
For the month of April, General Fund revenues totaled \$3,581,841 and expenditures totaled \$3,547,571 resulting in a surplus of \$34,270.

Revenues: April year-to-date figures are detailed in the table below. Taxes are over budget due to the first installment of property taxes being received in March. Also, Real Estate Transfer Tax revenues from a large sale were received in March. Licenses and permits are over budget due to business license renewal being received this month. Charges for services are over budget due to Rental License renewals being received in January. Fines and Forfeits are under budget because ticket revenue is not performing as expected. Investment income is over budget due to increased investment activity and higher interest rates being realized. Most miscellaneous revenues are not received on a monthly basis.

| | YEAR-TO-DATE | YEAR-TO-DATE | |
|----------------------|---------------|---------------|----------|
| REVENUES | BUDGET | ACTUAL | VARIANCE |
| Taxes | \$ 15,284,353 | \$ 17,908,869 | 17.2% |
| Licenses & Permits | 716,500 | 886,458 | 23.7% |
| Intergovernmental | 5,093,730 | 5,251,571 | 3.1% |
| Charges for Services | 2,116,483 | 2,393,357 | 13.1% |
| Fines & Forfeits | 485,533 | 384,595 | -20.8% |
| Investments | 83,333 | 190,531 | 128.6% |
| Miscellaneous | 185,533 | 210,091 | 13.2% |
| Operating Transfers | 22,967 | 82,167 | 0.0% |
| TOTAL | \$ 23,988,433 | \$ 27,307,639 | 13.8% |



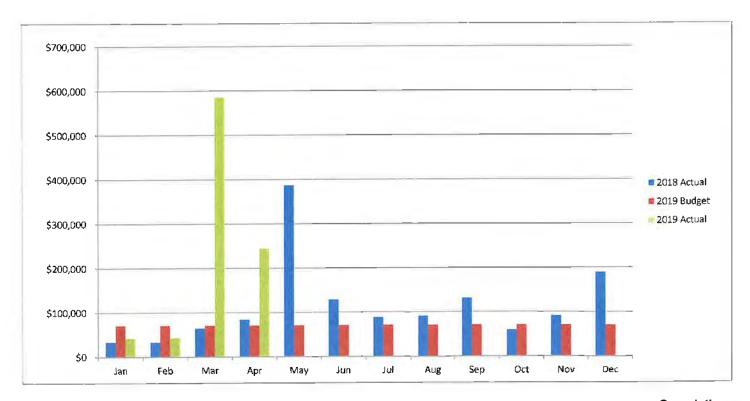
Hotel Tax



| Month Received | 2018 Actual | 2019 <u>Budget</u> | 2019 Actual | Variance 2019 Actual vs. Budget |
|----------------|--------------|--------------------|-------------|---------------------------------------|
| | \$ 73,426 | \$ 102,917 | \$ 73,861 | \$ (29,056) |
| Jan Feb | 73,833 | 102,917 | 71,935 | (60,037) |
| Mar | 68,427 | 102,917 | 78,416 | (84,538) |
| Apr | 93,845 | 102,917 | 108,026 | (79,429) |
| May | 114,055 | 102,917 | | |
| Jun | 96,120 | 102,917 | | |
| Jul | 145,737 | 102,917 | | |
| Aug | 97,633 | 102,917 | | |
| Sep | 126,735 | 102,917 | | |
| Oct | 139,436 | 102,917 | | |
| Nov | 113,644 | 102,917 | | |
| Dec | 99,472 | 102,917 | | |
| YTD Totals | \$ 1,242,363 | \$ 1,235,000 | \$ 332,238 | |

Cumulative

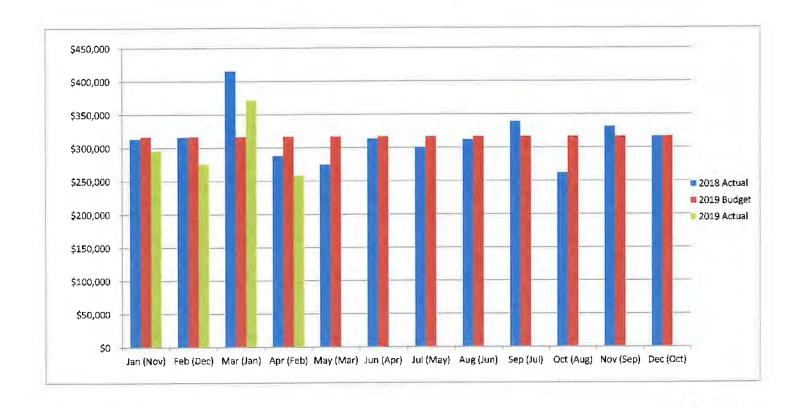
Real Estate Transfer Tax



| Month Received | 2018 Actual | 2019 Budget | 2019 Actual |
|----------------|--------------|-------------|-------------|
| Jan | \$ 33,669 | \$ 70,833 | \$ 42,133 |
| Feb | 33,215 | 70,833 | 43,229 |
| Mar | 64,943 | 70,833 | 585,748 |
| Арг | 84,196 | 70,833 | 244,290 |
| May | 386,938 | 70,833 | |
| Jun | 128,366 | 70,833 | |
| Jul | 87,683 | 70,833 | |
| Aug | 91,143 | 70,833 | |
| Sep | 130,898 | 70,833 | |
| Oct | 59,570 | 70,833 | |
| Nov | 91,474 | 70,833 | |
| Dec | 189,210 | 70,833 | |
| YTD Totals | \$ 1,381,305 | \$ 850,000 | \$ 915,400 |

Cumulative Variance 2019 Actual vs. Budget \$ (28,700) (56,305) 458,610 632,067

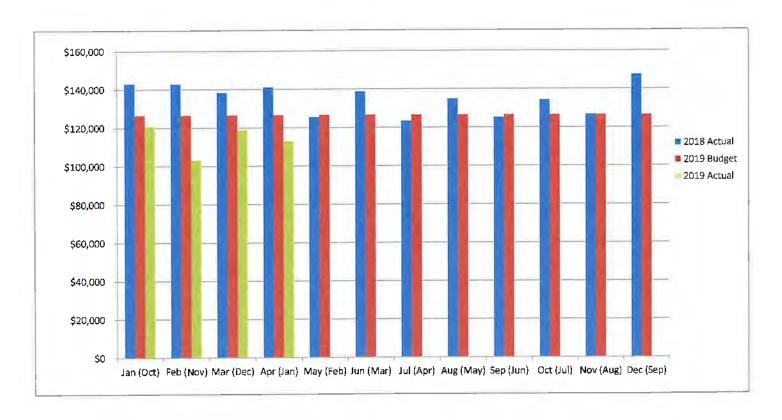
Home Rule Sales Tax



| Variance 2019 Actual vs. Budget |
|---------------------------------------|
| (20,906) |
| (61,801) |
| (6,659) |
| (65,151) |
| |
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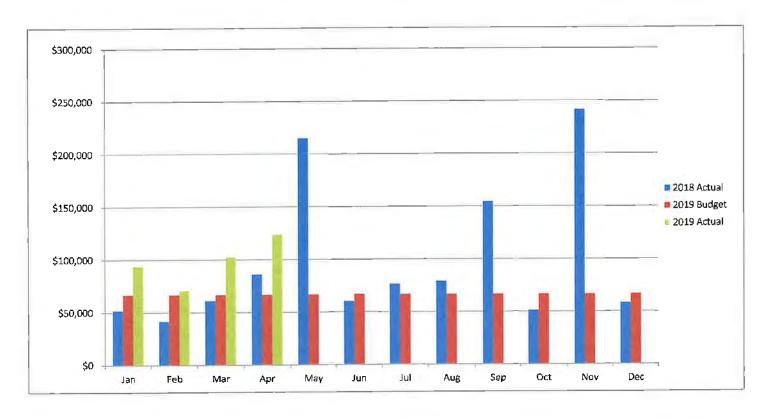
Cumulative

Telecommunications Tax



| Month Received | | | 2040 1 | Cumulative Variance 2019 Actual |
|--------------------|--------------------|--------------|-------------|---------------------------------------|
| (Liability Period) | <u>2018 Actual</u> | 2019 Budget | 2019 Actual | vs. Budget |
| Jan (Oct) | \$ 143,036 | \$ 126,500 | \$ 120,844 | \$ (5,656) |
| řeb (Nov) | 142,880 | 126,500 | 103,168 | (28,988) |
| Mar (Dec) | 138,304 | 126,500 | 118,778 | (36,710) |
| Apr (Jan) | 141,076 | 126,500 | 113,000 | (50,210) |
| May (Feb) | 125,439 | 126,500 | | |
| Jun (Mar) | 138,619 | 126,500 | | |
| Jul (Apr) | 123,374 | 126,500 | | |
| Aug (May) | 134,787 | 126,500 | | |
| Sep (Jun) | 125,192 | 126,500 | | |
| Oct (Jul) | 134,173 | 126,500 | | |
| Nov (Aug) | 126,705 | 126,500 | | |
| Dec (Sep) | 147,4 7 8 | 126,500 | | |
| YTD Totals | \$ 1,621,062 | \$ 1,518,000 | \$ 455,790 | |

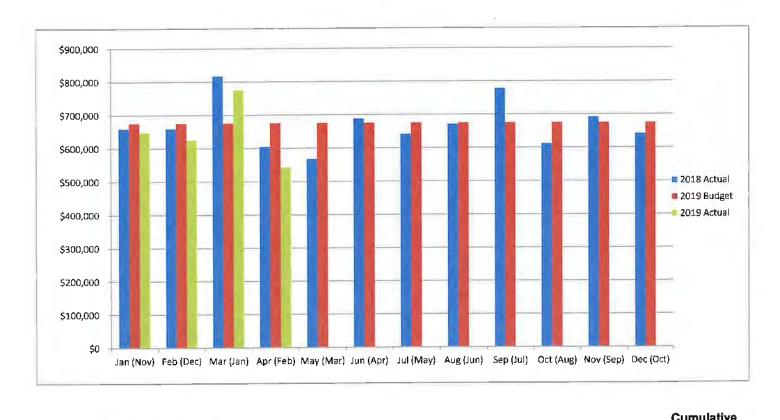
Building Permits



| Month Received | 2018 Actual | 2019 Budget | 2019 Actual |
|----------------|--------------|-------------|-------------|
| Jan | \$ 51,874 | \$ 66,667 | \$ 93,549 |
| Feb | 41,660 | 66,667 | 70,614 |
| Mar | 61,020 | 66,667 | 102,100 |
| Apr | 85,963 | 66,667 | 123,746 |
| May | 214,601 | 66,667 | |
| Jun | 60,036 | 66,667 | |
| Jul | 76,387 | 66,667 | |
| Aug | 78,987 | 66,667 | |
| Sep | 154,270 | 66,667 | |
| Oct | 51,320 | 66,667 | |
| Nov | 241,375 | 66,667 | |
| Dec | 57,994 | 66,667 | |
| YTD Totals | \$ 1,175,488 | \$ 800,000 | \$ 390,009 |

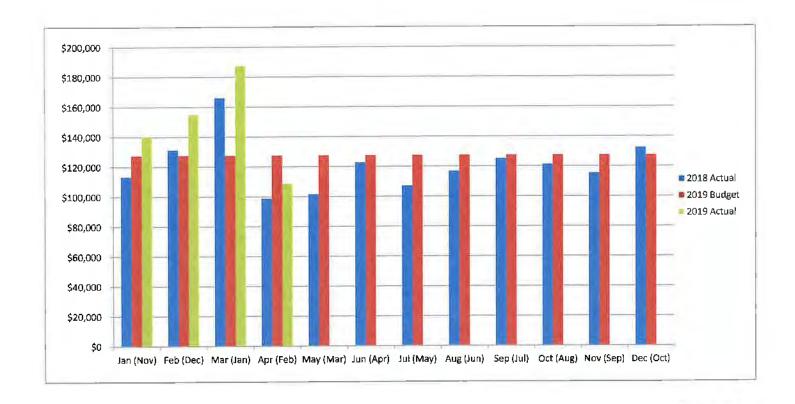
Cumulative
Variance
2019 Actual
vs. Budget
\$ 26,882
30,830
66,263
123,342

State Sales Tax



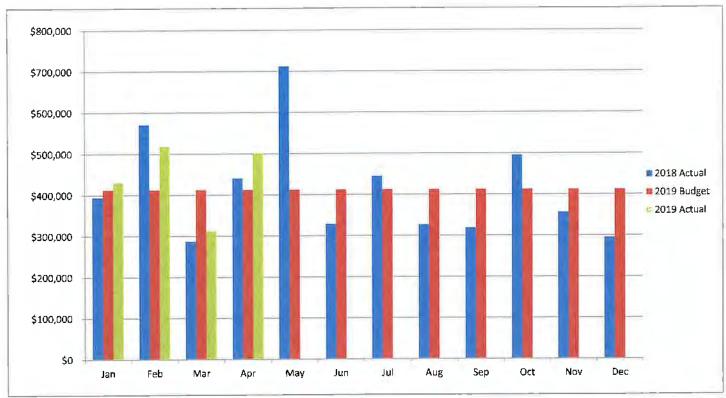
| Month Received (Liability Period) | 2018 Actual | <u> 2019 Budget</u> | 2019 Actual | Variance 2019 Actual vs. Budget |
|--------------------------------------|--------------|---------------------|--------------|---------------------------------------|
| Jan (Nov) | \$ 659,220 | \$ 675,000 | \$ 647,708 | \$ (27,292) |
| Feb (Dec) | 659,346 | 675,000 | 624,801 | (77,491) |
| Mar (Jan) | 817,105 | 675,000 | 774,929 | 22,438 |
| Apr (Feb) | 804,906 | 675,000 | 542,297 | (110,265) |
| May (Mar) | 567,645 | 675,000 | | |
| Jun (Apr) | 688,018 | 675,000 | | |
| Jul (May) | 641,453 | 675,000 | | |
| Aug (Jun) | 670,995 | 675,000 | | |
| Sep (Jul) | 778,220 | 675,000 | | |
| Oct (Aug) | 611,782 | 675,000 | | |
| Nov (Sep) | 691,562 | 675,000 | | |
| Dec (Oct) | 641,917 | 675,000 | | |
| YTD Totals | \$ 8,032,166 | \$ 8,100,000 | \$ 2,589,735 | |

Local Use Tax



| Month Received (Liability Period) | 2018 Actual | 201 <u>9 Budget</u> | 2019 Actual | Cumulative Variance 2019 Actual vs. Budget |
|--------------------------------------|-----------------|---------------------|-------------|---|
| Jan (Nov) | \$ 113.343 | \$ 127,500 | \$ 140,169 | \$ 12,669 |
| Feb (Dec) | 131,295 | 127,500 | 155,093 | 40,262 |
| Mar (Jan) | 166,066 | 127,500 | 187,546 | 100,308 |
| Apr (Feb) | 98,851 | 127,500 | 108,793 | 81,601 |
| May (Mar) | 101,658 | 127,500 | | |
| Jun (Apr) | 122,767 | 127,500 | | |
| Jul (May) | 107,147 | 127,500 | | |
| Aug (Jun) | 116,836 | 127,500 | | |
| Sep (Jul) | 125,126 | 127,500 | | |
| Oct (Aug) | 121,382 | 127,500 | | |
| Nov (Sep) | 115,4 39 | 127,500 | | |
| Dec (Oct) | 132,426 | 127,500 | | |
| YTD Totals | \$ 1,452,333 | \$ 1,530,000 | \$ 591,601 | |

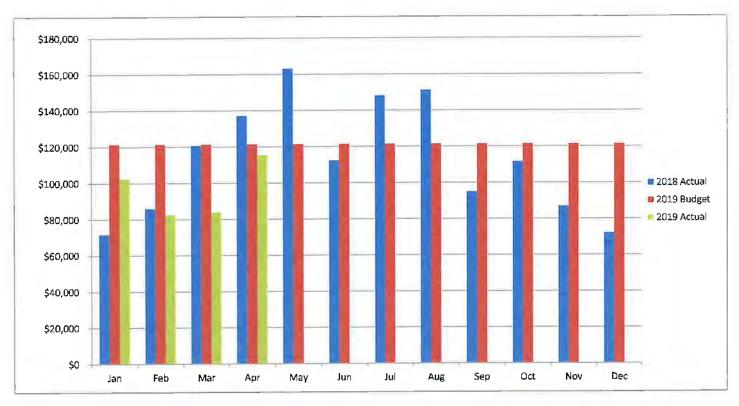
Income Tax



| | 2017-201 | 8 | | 2018-2 | 2019 | |
|-----------|----------|--------------|----------|--------------|----------------|--------------|
| Month | | | Month | | | |
| Received | Liab Pd | 2018 Actual | Received | 2019 Budget | <u>Liab Pd</u> | 2019 Actual |
| Jan | Dec-17 | \$ 394,357 | Jan | \$ 412,500 | Dec-18 | \$ 430,566 |
| Feb | Jan-18 | 570,829 | Feb | 412,500 | Jan-19 | 518,005 |
| Mar | Feb-18 | 286,970 | Mar | 412,500 | Jan-19 | 311,906 |
| Apr | Mar-18 | 440,655 | Apr | 412,500 | Jan-19 | 500,986 |
| May | Арг-18 | 711,744 | May | 412,500 | Feb-19 | |
| Juń | May-18 | 328,799 | Jun | 412,500 | Feb-19 | |
| Jul | Jun-18 | 444,568 | Jul | 412,500 | Mar-19 | |
| Aug | Jul-18 | 326,342 | Aug | 412,500 | Mar-19 | |
| Sep | Aug-18 | 318,497 | Sep | 412,500 | Mar-19 | |
| Oct | Sep-18 | 495,002 | Oct | 412,500 | Apr-19 | |
| Nov | Oct-18 | 356,515 | Nov | 412,500 | Apr-19 | |
| Dec | Nov-18 | 295,502 | Dec | 412,500 | May-19 | |
| TD Totals | | \$ 4,969,780 | | \$ 4,950,000 | | \$ 1,761,463 |

Cumulative
Variance
2019 Actual
vs. Budget
\$ 18,066
123,571
22,977
111,463

Fines

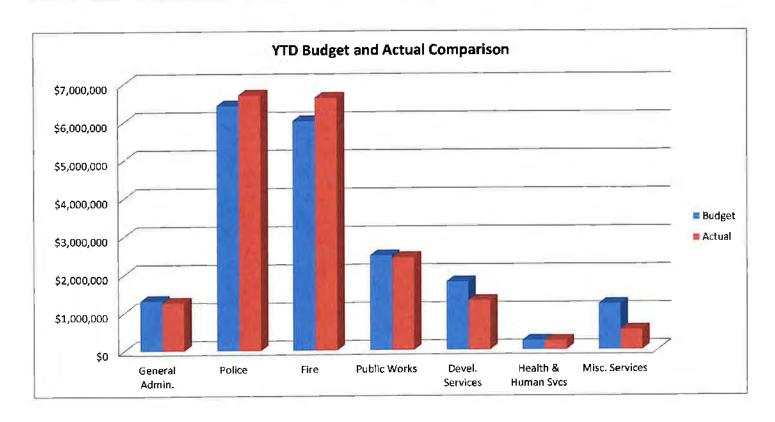


| Month Received | 2018 Actual | 2019 Budget | 2019 Actua |
|----------------|--------------|--------------|------------|
| Jan | \$ 71,631 | \$ 121,383 | \$ 102,529 |
| Feb | 85,889 | 121,383 | 82,643 |
| Mar | 120,617 | 121,383 | 84,003 |
| Apr | 137,043 | 121,383 | 115,421 |
| May | 163,094 | 121,383 | |
| Jun | 112,383 | 121,383 | |
| Jul | 148,104 | 121,383 | |
| Aug | 151,117 | 121,383 | |
| Sep | 94,939 | 121,383 | |
| Oct | 111,532 | 121,383 | |
| Nov | 86,923 | 121,383 | |
| Dec | 72,167 | 121,383 | |
| YTD Totals | \$ 1,355,439 | \$ 1,456,600 | \$ 384,596 |

Cumulative
Variance
2019 Actual
vs. Budget
\$ (18,854)
(57,595)
(94,975)
(100,937)

Expenditures: General Fund expenditures in April were \$1,319,656 below the budgeted figure of \$4,867,228. The summary of year-to-date actuals versus budgeted expenditures shown below reflect mostly positive variances for the Village departments for the year. Emergency Operations is over budget due to the annual Joint Emergency Management Membership Assessment payment, which happens at the beginning of every year.

| | YEAR-TO-DATE | YEAR-TO-DATE | |
|----------------------|---------------|---------------|--------------|
| EXPENDITURES | BUDGET | ACTUAL | VARIANCE |
| Legislative | \$ 122,987 | \$ 104,264 | 15.2% |
| Administration | 216,147 | 230,538 | -6.7% |
| Legal | 175,787 | 148,145 | 15.7% |
| Finance | 360,697 | 360,602 | 0.0% |
| Village Clerk | 71,890 | 71,128 | 1 .1% |
| HRM | 180,663 | 164,395 | 9.0% |
| Communications | 83,300 | 81,340 | 2.4% |
| Cable TV | 70,507 | 66,233 | 6.1% |
| Emergency Operations | 26,327 | 32,045 | -21.7% |
| Police | 6,421,627 | 6,701,744 | -4.4% |
| Fire | 6,020,287 | 6,630,836 | -10.1% |
| Public Works | 2,483,027 | 2,431,921 | 2.1% |
| Development Services | 1,789,883 | 1,300,288 | 27.4% |
| H&HS | 245,883 | 239,795 | 2.5% |
| Miscellaneous | 1,206,075 | 531,165 | 56.0% |
| TOTAL | \$ 19,475,085 | \$ 19,094,438 | 2.0% |



Department News

During the month of April, Finance staff participated in the following events and planning meetings:

- Attended the quarterly Fire Pension Board meeting (Village Treasurer and Finance Director).
- Attended the quarterly Police Pension Board meeting (Village Treasurer and Finance Director).
- Attended the 4th of July Commission monthly planning meeting (Water Billing Supervisor).
- Attended the Platzkonzert planning meeting to oversee the financial operations of the annual Platzkonzert Festival (Finance Director).
- Attended multiple IGFOA Professional Education Committee planning meetings for the upcoming payroll seminar and Annual Conference, as well as general planning (Finance Director).

Also during the month of April, the following training sessions were attended by Finance staff:

- Attended IGFOA Public Pension day-long institute (Finance Director).
- Attended IGFOA Accounts Payable Webinar (Finance Director, Fiscal Operations Manager, Accounting Assistant, Accounts Payable Clerk).
- Attended Active Shooter training through the Police Department (all staff).
- Participated in Emergency Operations Tornado functional exercise (Assistant Finance Director, Accountant II, various Village staff).

Respectfully Submitted,

Paulil Hunsla

Rachel Musiala

MONTHLY REPORT STATISTICS April-19

| | | | | | | | % (nc / | / Dec |
|--|----|-----------------|------------|----|-----------|--------------|---------|----------------|
| | , | Apr-19 | YTD Apr-19 | | Apr-18 | YTD Apr-18 | Month | Year |
| Credit Card Transactions | - | | | | | | | |
| Finance and Code Front Counter | | | | | | | | |
| Number | | 558 | 1,824 | | 616 | 2,003 | -9.4% | -8.9% |
| Amount | \$ | 77,905 | 252,838 | \$ | 128,666 | 321,630 | -39.5% | -21.4% |
| Internet Sales | 7 | , . | · | - | • | | | |
| Number | | 2,110 | 8,753 | | 2,675 | 10,681 | -21.1% | -18.1% |
| Amount | \$ | 227,701 | 965,469 | \$ | 247,429 | 1,011,107 | -8.0% | -4.5% |
| Total | • | LL 7,70. | 555,.55 | • | | .,, | | |
| Number | | 2,668 | 10,577 | | 3,291 | 12,684 | -18.9% | -16.6% |
| | S | 305,606 | 1,218,307 | \$ | 376,095 | \$ 1.332.736 | -18.7% | -8.6% |
| Amount | Ψ | 303,000 | 1,210,007 | • | 0,0,000 | Ψ 1,002,700 | 10.17 | |
| Credit Card Company Fees | | | | | | | | |
| General Fund | \$ | 37 | 163 | \$ | 3,140 | 8,383 | -98.8% | -98.1% |
| | Ψ | - | - | • | 702 | 2,918 | -100.0% | -100.0% |
| Municipal Waste Fund | | 2,449 | 9,514 | | 6,298 | 26,225 | -61.1% | -63.7% |
| Water Fund | S | 2,485 | | \$ | 10,140 | | -75.5% | -74.2% |
| Total Fees | Φ | 2,400 | φ 5,077 | Ψ | 10,140 | Ψ 37,020 | 70.070 | , |
| Accounts Receivable | | | | | | | | |
| Invoices Mailed | | | | | | | | |
| Number | | 38 | 213 | | 61 | 323 | -37.7% | -34.1% |
| Amount | \$ | 135,342 | 457,308 | \$ | 134,527 | 470,611 | 0.6% | -2.8% |
| Invoices Paid | | · | | | | | | |
| Number | | 48 | 201 | | 78 | 291 | -38.5% | -30.9% |
| Amount | \$ | 113,220 | 437,662 | \$ | 206,125 | 440,875 | -45.1% | -0.7% |
| Reminders Sent | • | , | , | | , | · | | |
| Number | | 7 | 36 | | 23 | 77 | -69.6% | -53.2% |
| Amount | \$ | 5,002 | 19,406 | \$ | 73,265 | 90,655 | -93.2% | -78.6% |
| Amount | * | 0,00= | , | • | , | , | | |
| Accounts Payable | | | | | | | | |
| Checks Issued | | | | | | | | |
| Number | | 334 | 1,449 | | 315 | 1,359 | 6.0% | 6.6% |
| Amount | \$ | 735,671 | 13,732,415 | \$ | 748,470 | 6,848,919 | -1.7% | 100.5% |
| Manual Checks Issued | • | | | | | | | |
| Number | | 29 | 109 | | 23 | 132 | 26.1% | -17.4% |
| As % of Total Checks | | 8.68% | 7.52% | | 7.30% | 9.71% | 18.9% | -22.6% |
| Amount | \$ | 40,872 | 8,614,613 | S | 20,941 | 2,387,944 | 95.2% | 260.8% |
| As % of Total Checks | * | 5.56% | | | 2.80% | | 98.6% | 79.9% |
| 7 B 70 Of Total Griddle | | | | | | | | |
| Utility Billing | | | | | | | | |
| New Utility Accounts | | 138 | 436 | | 170 | 478 | -18.8% | -8.8% |
| Bills Mailed / Active Accounts | | 15,683 | 62,717 | | 15,584 | 62,324 | 0.6% | 0.6% |
| Final Bills Mailed | | 138 | 436 | | 170 | 478 | -18.8% | -8.8% |
| Shut-Off Notices | | 1,361 | 6,200 | | 1,573 | 5,754 | -13.5% | 7.8% |
| Actual Shut-Offs | | 106 | 478 | | 116 | 454 | -8.6% | 5.3% |
| | œ. | 1,752,866 | 7,013,194 | • | 1,708,866 | 8,838,750 | 2.6% | 2.6% |
| Total Billings | Ф | 1,752,000 | 7,010,1 | Ψ | 1,700,000 | 0,000,700 | 2.570 | |
| Direct Debit (ACH) Program | | | | | | | | |
| Direct Debit (ACH) Program | | 17 | 268 | | 25 | 106 | -32.0% | 152.8% |
| New Accounts | | 3,813 | 14,639 | | 2,695 | 10,781 | 41.5% | 35.8% |
| Total Accounts | | | | | 17.29% | | 7.0% | 34.9% |
| As % of Active Accounts | | 24.31% | 23.3470 | | 17.23/0 | 17.50% | 7.070 | 04.070 |
| Water Payments Received in Current Month | | | | | | | | |
| Total Bills Mailed | | 15,683 | 62,717 | | 15,584 | 62,324 | 0.6% | 0.6% |
| ACH Payments | | 3,813 | 14,639 | | 2,695 | 10,781 | 41.5% | 35.8% |
| ACH Payments-% of Total Bills | | 24.31% | | | 17.29% | | 40.6% | 34.9% |
| On-line Payments (Internet Sales) | | 1,676 | 7,128 | | 2,338 | 9,026 | -28.3% | -21.0% |
| On-line Payments-% of Total Bills | | 10.69% | | | 15.00% | | -28.8% | -21.5% |
| Over-the-phone Payments | | 509 | 2,372 | | 1,067 | 4,228 | -52.3% | -43.9% |
| Over-the-phone Payments-% of Total Bills | | 3.25% | | | 6.85% | | -52.6% | -44.2% |
| | | 9,341 | 37,632 | | 9,222 | 37,148 | 1.3% | 1.3% |
| Mail-in Payments | | 59.56% | | | 59.18% | | 0.7% | 0.7% |
| Mail-in Payments-% of Total Bills | | JJ.JQ70 | 30.00 /0 | | 53.1070 | 55.5576 | J., 70 | 3 ., ,0 |

WATER BILLING ANALYSIS April 30, 2019

Residential Billings Average Monthly Consumption/Customer

| Month Billed | <u>2016-2017</u> | <u>2017-2018</u> | <u>2018-2019</u> |
|--------------------|------------------|------------------|------------------|
| April | 4,276 | 4,242 | 4,206 |
| May | 4,437 | 4,257 | 4,213 |
| June | 4,595 | 4,595 | 4,633 |
| July | 5,010 | 5,214 | 4,505 |
| August | 5,431 | 4,965 | 5,439 |
| September | 5,068 | 4,951 | 4,782 |
| October | 4,474 | 5,003 | 4,379 |
| November | 4,330 | 4,375 | 4,147 |
| December | 4,214 | 4,198 | 4,170 |
| January | 4,897 | 4,538 | 4,403 |
| February | 4,177 | 4,486 | 4,480 |
| March | 3,914 | 3,845 | 3,916 |
| April | 4,242 | 4,206 | 4,227 |
| 13 Month Average - | 4,543 | 4,529 | 4,423 |
| % Change - | -0.2% | -0.3% | -2.3% |

Total Water Customers

Average Bill

| Customer Type | <u>e</u> <u>Apr-18</u> | <u>Apr-19</u> | <u>% Change</u> | Customer Type | _ | <u> 18</u> | į | <u> Apr-19</u> | % Change |
|---------------------------|---------------------------|---------------|-----------------|---------------|----|------------|----|----------------|----------|
| Residential Commercial | 14,670 914 | 14,756 927 | 0.6% 1.4% | Residential | \$ | 55.17 | \$ | 57.81 | 4.8% |
| Total | 15,584 | 15,683 | 0.6% | | | | | | |

Total Consumption - All Customers (000,000's)

| | <u>Month-To-Date</u> | | | | <u>Year-To-Date</u> | | | |
|---------------------------|----------------------|---------------|---------------|---------------------------|---------------------|---------------|----------|--|
| | Apr-18 | <u>Apr-19</u> | % Change | | <u>Apr-18</u> | <u>Apr-19</u> | % Change | |
| Residential Commercial | 62 40 | 62 39 | 0.0% -2.5% | Residential Commercial | 250 160 | 251 153 | 0.4% | |
| | 102 | 101 | -1.0% | | 410 | 404 | -1.5% | |

| Fund | Investment Date | Maturity Date | Book Value | Market Value | Maturity Value | Rate of Interest |
|------------------------------------|--------------------|------------------|-------------------------------|-----------------|-------------------|---------------------|
| Fund | Date | Butto | - Value | 74.45 | **: | |
| General Fund | | | | | | |
| Illinois Funds - General | 09/30/86 | | 6,424,975.64 | | | 2.447 |
| Illinois Funds - Veterans Memorial | 05/01/92 | | 306.81 | | | 2.447 |
| IMET Convenience Fund | 10/20/05 | | 2,809.83 | | | 2.350 |
| Citibank SDA | 11/07/08 | | 484,011.08 | | | 1.500 |
| Chase Money Market | 03/06/18 | | 5,575,128.96 | | | 1.490 |
| CD with PMA | 08/22/13 | | 13,936,486.78 | 13,936,486.78 | 14,263,790.43 | 0.375 |
| | | | 26,423,719.10 | | | |
| Motor Fuel Tax | | | | | | |
| Illinois Funds | 09/30/86 | | 24,011.07 | | | 2.447 |
| Asset Seizure - Federal | | | | | | |
| Illinois Funds | 06/09/99 | | 4,282.46 | | | 2.447 |
| | | | | | | |
| Asset Seizure - State | | | | | | |
| | | | E 1 0 1 1 0 0 | | | 2,447 |
| Illinois Funds | 11/30/98 | | 54,841.00 | | | 2.441 |
| | | | | | | |
| Asset Seizure - BATTLE | | | | | | |
| Illinois Funds | 07/10/08 | | 150.65 | | | 2.447 |
| | | | | | | |
| Municipal Waste System | | | | | | |
| | | | 7 700 44 | | | 2.447 |
| Illinois Funds | 08/31/98 | | 7,793.41 | | | 2.447 |
| | | | | | | |
| 2005A G.O. Debt Serv. | | | | | | |
| Illinois Funds | 11/30/04 | | 303,570.31 | | | 2,447 |
| | | | | | | |
| Central Road Corridor Improv. | | | | | | |
| | 40145100 | | 0.584.25 | | | 2.447 |
| Illinois Funds | 12/15/88 | | 9,581.25 | | | 1.500 |
| Citibank SDA | 11/07/08 | | <u>14,716.02</u> 24,297.27 | | | 1.500 |
| | | | 24,231.21 | | | |
| Hoffman Blvd Bridge Maintenanc | <u>e</u> | | | | | |
| Illinois Funds | 07/01/98 | | 11,000.05 | | | 2.447 |
| CD with PMA | 08/22/13 | | 245,500.00 | 245,500.00 | 249,949.27 | 0.375 |
| Citibank SDA | 02/10/11 | | 8,315.47 | | | 1.500 |
| | | | 264,815.52 | | | |

| Fund | Investment Date | Maturity Date | Book Value | Market Value | Maturity Value | Rate of Interest |
|---|----------------------------------|------------------|---|-----------------|-------------------|---------------------|
| Western Corridor | | | | | | |
| Illinois Funds CD with PMA Citibank SDA | 06/30/01 08/22/13 01/07/09 | | 37,704.07 3,189,845.39 335,346.62 | 3,189,845.39 | 3,251,707.48 | 2.447 1.500 |
| EDA Series 1991 Project | | | 3,562,896.08 | | | |
| III air Fords | 08/22/91 | | 1,052,975.43 | | | 2.447 |
| Illinois Funds Citibank SDA | 02/10/11 | | 238,195.67 1,291,171.10 | | | - |
| Road Improvement | | | | | | |
| Illinois Funds | 01/01/15 | | 1,375,275.07 | | | 4 400 |
| Chase Money Market | 03/06/18 | | 1,013,030.95 241,360.53 | 241,360.53 | 247,700.55 | 1.490 |
| CD with PMA Citibank SDA | 03/09/17 | | 650,596.16 | 241,360.53 | 247,700.55 | 2.350 |
| Chibank SDA | | | 3,280,262.71 | | | |
| Capital Improvements | | | | | | |
| Illinois Funds | 12/31/96 | | 1,226.51 | | | 2.447 |
| Citibank SDA | 01/07/09 | | 245,057.03 246,283.54 | | | 1.500 |
| Capital Vehicle & Equipment | | | | | | |
| Illinois Funds | 12/31/96 | | 22,927.47 | | | 2.447 |
| Citibank SDA | 01/07/09 | | | | | 1.500 |
| Capital Replacement | | | | | | |
| Illinois Funds | 02/01/98 | | 3,239.95 | | | 2,447 |
| CD with PMA | 08/22/13 | | 244,100.00 | 244,100.00 | 249,914.18 | 0.375 |
| | | | 496,039.28 | | | |
| Water and Sewer | | | | | | |
| Illinois Funds | 09/30/86 | | 10,020.56 | | | 2.447 |
| Citibank SDA | 11/07/08 | | 12,997.54 | | | 1.500 1.490 |
| Chase Money Market | 03/06/18 | | 3,684,087.05 712,453.73 | 712,453.73 | 728,075.82 | 1.490 |
| CD with PMA | | | 4,419,558.88 | 1 12,400.70 | 720,070.02 | |
| Water and Sewer-2015 Bond Projec | <u>ts</u> | | | | | |
| Citibank SDA | 08/12/15 | | 247,909.11 | | | 1.500 |
| Water and Sewer-2017 Bond Project | <u>ts</u> | | | | | |
| Citibank SDA | 09/13/17 | | 524,662.73 | | | 1.500 |
| CD with PMA | 09/13/17 | | 4,337,630.00 | 4,337,630.00 | 4,433,683.69 | |
| | | | 4,862,292.73 | | | |

| Fund | Investment Date | | | Market Value | Maturity Value | Rate of Interest |
|---|----------------------------------|--|--|--|-------------------|-------------------------|
| Sears Operating | | | | | | |
| Illinois Funds Citibank SDA | | | 2,516.94 193,652.69 441,110.32 | 244,940.69 | 248,079.64 | |
| Insurance | | | | | | |
| Illinois Funds Citibank SDA CD with PMA | 11/10/87 11/07/08 08/22/13 | | 16,074.56 114,973.28 2,190,087.51 2,321,135.35 | 2,190,087.51 | 2,236,720.52 | 2.447 1.500 0 375 |
| Information Systems | | | | | | |
| Illinois Funds Citibank SDA CD with PMA | 02/01/98 11/07/08 | | 79,296.88 113,849.70 482,721.06 675,867.64 | 482,721.06 | 495,401.10 | 2.447 |
| EDA Special Tax Alloc. | | | | | | |
| Citibank SDA Chase Money Market | 11/07/08 03/14/19 | | 9,744,616.06 5,245,945.24 14,990,561.30 | | | |
| Roselle Road TIF | | | | | | |
| Illinois Funds Citibank SDA | 09/30/03 11/07/08 | | 7,445.45 113,390.93 120,836.38 | | | 2.447 1.500 |
| Barr./Higgins TIF | | | | | | |
| Illinois Funds | 08/26/91 | | 209,991.07 | | | 2.447 |
| Total investments | | | \$ 64,366,600.81 | | | |
| Total Invested Per Institution | | | | Percent Invested | | |
| Illinois Funds IMET Convenience Fund Chase Money Market CD with PMA Citibank at PMA | | | 9,659,206.61 2,809.83 15,518,192.20 25,825,125.69 13,361,266.48 \$64,366,600.81 | 15.01 0.00 24.11 40.12 20.76 100.00 | | |

| Fund Total Invested Per Institution Exclu | Investment Date | Maturity Date | Book Value | Market Value Percent | Maturity Value | Rate of Interest |
|---|-----------------|------------------|--|---------------------------------|-------------------|---------------------|
| all Trust and EDA Funds | ung | | | Invested | | |
| Illinois Funds IMET Chase Money Market CD with PMA | | | 8,606,231.18 2,809.83 10,272,246.96 25,825,125.69 | 17.90 0.01 21.36 53.71 | | |
| Citibank at PMA | | | 3,378,454.75 \$48,084,868.41 | 7.03 100.00 | | |
| Total Invested Per Fund Total Investments - Operating Funds | | | | \$49,693,858.63 | | |
| Total Investments - Debt Service Fund | ds | | | \$303,570.31 | | |
| Total Investments - Trust Funds | | | | \$0.00 | | |
| Total Investments - Capital Projects F | unds | | | \$14,369,171.87 | | |
| Total Investments - All Funds | | | _ | \$64,366,600.81 | | |

PMA CERTIFICATE OF DEPOSITS April 30, 2019

| | Settlement | Maturity | Cost | Interest Rate |
|--|------------|----------|---------------|-----------------|
| GENERAL FUND | | | | |
| Post Oak Bank, N.A. | 06/21/18 | 06/21/19 | 244,200.00 | 2.350% |
| Premier Bank | 06/21/18 | 06/21/19 | 244,200.00 | 2.353% |
| Servisfirst Bank | 06/21/18 | 06/21/19 | 244,100.00 | 2.378% |
| Sonabank | 06/21/18 | 06/21/19 | 244,100.00 | 2.393% |
| Pacific Western Bank | 06/29/18 | 06/28/19 | 244,300.00 | 2.281% |
| Bank of China, NY | 07/26/18 | 07/25/19 | 2,762,271.98 | 2.480% |
| Bank of China, NY | 09/27/18 | 09/26/19 | 1,750,000.00 | 2.520% |
| Citibank | 11/01/18 | 10/31/19 | 3,135,182.65 | 2.0509 |
| Bank of China, NY | 12/27/18 | 06/27/19 | 1,530,355.86 | 2,5709 |
| Associated Bank, NA (N) | 03/07/19 | 12/02/19 | 245,500.00 | 2.4309 |
| Bank OZK | 03/07/19 | 12/02/19 | 245,500.00 | 2.4649 |
| Brookline Bank | 03/07/19 | 12/02/19 | 245,400.00 | 2.4729 |
| Farmers Exchange Bank | 03/07/19 | 12/02/19 | 245,400.00 | 2. 497 9 |
| First Internet Bank of Indiana | 03/07/19 | 12/02/19 | 245,500.00 | 2.4239 |
| Bank 7 (CDARS) | 03/21/19 | 03/19/20 | 2,310,476.29 | 2.6349 |
| GENERAL FUND TOTALS: | , , | \$ | 13,936,486.78 | |
| ACAPTA A CARACTER AT THE AT TH | | | | |
| HOFFMAN BLVD BRIDGE FUND | | | | |
| Orrstown Bank | 03/07/19 | 12/02/19 | 245,500.00 | 2.4509 |
| HOFFMAN BLVD BRIDGE TOTALS: | | \$ | 245,500.00 | |
| WESTERN CORRIDOR FUND | | | | |
| Merrick Bank | 06/21/18 | 06/21/19 | 244,200.00 | 2.3509 |
| Millennium Bank | 06/21/18 | 06/21/19 | 244,100.00 | 2.3789 |
| New Omni Bank, N.A. | 06/21/18 | 06/21/19 | 244,200.00 | 2.3509 |
| Bank of China, NY | 07/26/18 | 07/25/19 | 243,864.01 | 2.4809 |
| Bank 7 | 08/24/18 | 05/21/19 | 245,600.00 | 2.3709 |
| Texas Capital Bank | 08/24/18 | 05/21/19 | 245,600.00 | 2.3709 |
| Franklin Synergy Bank | 08/24/18 | 05/21/19 | 245,700.00 | 2.3509 |
| Landmark Community Bank | 08/24/18 | 05/21/19 | 245,700.00 | 2.3409 |
| Bank of China, NY | 09/27/18 | 09/26/19 | 250,000.00 | 2.5209 |
| Bank of China, NY | 12/27/18 | 06/27/19 | 489,881.38 | 2.5709 |
| Preferred Bank | 03/07/19 | 12/02/19 | 245,400.00 | 2.4729 |
| TBK BANK, SSB/The National Bank | 03/07/19 | 12/02/19 | 245,600.00 | 2.4009 |
| WESTERN CORRIDOR TOTALS: | | \$ | 3,189,845.39 | |
| | | | | |
| ROAD IMPROVEMENT FUND | | | | |
| Bank 7 (CDARS) | 03/21/19 | 03/19/20 | 241,360.53 | 2.6349 |
| ROAD IMPROVEMENT TOTALS: | | \$ | 241,360.53 | |
| CAPTIAL REPLACEMENT FUND | | | | |
| Mainstreet Bank | 06/21/18 | 06/21/19 | 244,100.00 | 2.3829 |
| CAPTIAL REPLACEMENT TOTALS: | 50/21/16 | \$ | 244,100.00 | 2.002/ |
| CAPTIAL REPLACEINENT TOTALS: | | • | 2 (1,200,00 | |

PMA CERTIFICATE OF DEPOSITS April 30, 2019

| | Settlement | Maturity | Cost | Interest Rate |
|---|------------|----------|-----------------|---------------|
| WATER & SEWER FUND | | | | |
| Citibank | 11/01/18 | 10/31/19 | 467,513.04 | 2.050% |
| Bank of China, NY | 12/27/18 | 06/27/19 | 244,940.69 | 2.570% |
| WATER & SEWER TOTALS: | | | \$ 712,453.73 | |
| SEARS CENTRE FUND | | | | |
| Bank of China, NY | 12/27/18 | 06/27/19 | 244,940.69 | 2.570% |
| SEARS CENTRE TOTALS: | | | \$ 244,940.69 | |
| INSURANCE FUND | | | | |
| Bank of China, NY | 07/26/18 | 07/25/19 | 243,864.01 | 2.480% |
| Bank of China, NY | 12/27/18 | 06/27/19 | 489,881.38 | 2.570% |
| Third Coast Bank, SSB | 03/07/19 | 12/02/19 | 245,600.00 | 2.414% |
| Western Alliance Bank/Torrey Pines Bank | 03/07/19 | 12/02/19 | 245,300.00 | 2.523% |
| Bank 7 (CDARS) | 03/21/19 | 03/19/20 | 965,442.12 | 2.634% |
| INSURANCE TOTALS | | | \$ 2,190,087.51 | |
| INFORMATION SYSTEM FUND | | | | |
| Bank 7 (CDARS) | 03/21/19 | 03/19/20 | 482,721.06 | 2.634% |
| INFORMATION SYSTEM TOTALS: | | | \$ 482,721.06 | |
| 2017 BOND PROCEEDS FUND | | | | |
| CIBC Bank USA/ Private Bank-MI | 09/13/17 | 12/02/19 | 240,700.00 | 1.675% |
| United Bank | 09/13/17 | 12/02/19 | 876,930.00 | 1.362% |
| United 8ank | 09/13/17 | 08/01/19 | 1,120,000.00 | 1.3399 |
| Bank OZK | 12/04/18 | 06/30/19 | 700,000.00 | 2.4009 |
| Associated Bank, NA - C | 04/01/19 | 12/16/19 | 1,400,000.00 | 2.420% |
| 2017 BOND PROCEEDS TOTALS: | | | \$ 4,337,630.00 | |

TOTAL: \$ 25,825,126

OPERATING REPORT SUMMARY REVENUES April 30, 2019

| | <u>CURRENT</u> | MO <u>NTH</u> | YEAR-TO |)-DATÉ | ANNUAL % ACTUAL E | | BENCH- |
|----------------------------------|--------------------------|------------------|------------------------|------------------------|------------------------|-----------------|--------|
| | BUDGET | <u>ACTUAL</u> | BUDGET | ACTUAL | BUDGET | TO BUDGET | MARK |
| General Fund | <u> </u> | | | | | | |
| | | | | | | ·· | |
| Property Taxes | 50,000 | 118,439 | 10,064,510 | 11,014,319 | 16,364,510 | 67.3% | |
| Hotel Tax | 102,917 | 108,026 | 411,667 | 332,238 | 1,235,000 | 26.9% 107.7% | |
| Real Estate Transfer Tax | 70,833 | 244,290 | 283,333 | 915,400 | 850,000 3,800,000 | 31.6% | |
| Home Rule Sales Tax | 316,667 | 258,175 | 1,266,667 506,000 | 1,201,517 | | 30.0% | |
| Telecommunications Tax | 126,500 | 113,000 | | 455,790 | 1,518,000 3,402,780 | 51.8% | |
| Property Tax - Fire | 283,565 | 35,252 | 1,134,260 1,272,690 | 1,761,728 1,916,163 | 3,818,070 | 50.2% | |
| Property Tax - Police | 318,173 | 38,354 78,832 | 345,227 | 311,715 | 1,035,680 | 30.1% | |
| Other Taxes | 86,307 | | 15,284,353 | 17,908,869 | 32,024,040 | 55.9% | |
| Total Taxes | 1,354,961 | 994,367 | 10,264,333 | 17,900,009 | 32,024,040 | 33.570 | |
| Business Licenses | 150,000 | 192,684 | 200,000 | 233,159 | 340,000 | 68.6% | |
| Liquor Licenses | 205,000 | 249,398 | 245,000 | 261,950 | 262,500 | 99.8% | |
| Building Permits | 66,667 | 123,746 | 266,667 | 390,008 | 800,000 | 48.8% | |
| Other Licenses & Permits | 1,208 | 365 | 4,833 | 1,342 | 14,500 | 9.3% | |
| Total Licenses & Permits | 422,875 | 566,192 | 716,500 | 886,458 | 1,417,000 | 62.6% | |
| Onlan Tour | 675 000 | 542,297 | 2,700,000 | 2,589,736 | 8,100,000 | 32.0% | |
| Sales Tax | 675,000 | 108,793 | 510,000 | 591,601 | 1,530,000 | 38.7% | |
| Local Use Tax | 127,500 412,500 | 500,986 | 1,650,000 | 1,761,463 | 4,950,000 | 35.6% | |
| State Income Tax | | 62,104 | 80,233 | 106,640 | 240,700 | 44.3% | |
| Replacement Tax | 20,058 38,3 74 | 7,757 | 153,497 | 202,131 | 460,490 | 43.9% | |
| Other Intergovernmental | 1,273,433 | 1,221,937 | 5,093,730 | 5,251,571 | 15,281,190 | 34.4% | |
| Total Intergovernmental | 1,213,433 | 1,221,957 | 0.080,0 | 0,201,571 | 15,201,130 | 04.470 | |
| Engineering Fees | 16,667 | 4,708 | 66,667 | 9,813 | 200,000 | 4.9% | |
| Ambulance Fees | 129,167 | 144,159 | 516,667 | 581,257 | 1,550,000 | 37.5% | |
| Police Hireback | 35,417 | 72,750 | 141,667 | 205,074 | 425,000 | 48.3% | |
| Lease Payments | 63,163 | 72,157 | 252,650 | 225,260 | 757,950 | 29.7% | |
| Cable TV Fees | - | 47,044 | 210,000 | 251,605 | 840,000 | 30.0% | |
| 4th of July Proceeds | 23,500 | 23,500 | 25,500 | 25,500 | 83,900 | 30.4% | |
| Employee Payments | 100,000 | 115,660 | 400,000 | 465,245 | 1,200,000 | 38.8% | |
| Hireback - Arena | 15,875 | 6,709 | 63,500 | 90,759 | 190,500 | 47.6% | |
| Rental Inspection Fees | - | 2,438 | 150,000 | 230,854 | 300,000 | 77.0% | |
| Other Charges for Services | 72,458 | 71,665 | 289,833 | 307,990 | 869,500 | 3 <u>5.4%</u> | |
| Total Charges for Services | 456,246 | 560,790 | 2,116,483 | 2,393,357 | 6,416,850 | 37.3% | |
| Court Fines-County | 16,667 | 7,695 | 66,667 | 47,708 | 200,000 | 23.9% | |
| Ticket Fines-Village | 37,550 | 42,073 | 150,200 | 146,725 | 450,600 | 32.6% | |
| Overweight Truck Fines | 500 | 390 | 2,000 | 1,110 | 6,000 | 18.5% | |
| Red Light Camera Revenue | 56,667 | 39,015 | 226,667 | 151,143 | 680,000 | 22.2% | |
| Local Debt Recovery | 10,000 | 26,247 | 40,000 | 37,910 | 120,000 | 31.6% | |
| Total Fines & Forfeits | 121,383 | 115,421 | 485,533 | 384,595 | 1,456,600 | 26.4% | |
| | | | | 100 501 | 850 000 | 70.00 | |
| Total Investment Earnings | 20,833 | 56,959 | 83,333 | 190,531 | 250,000 | 76.2% | |
| Reimburse/Recoveries | 22,500 | 21,744 | 90,000 | 71,507 | 270,000 | 26.5% | |
| S.Barrington Fuel Reimbursement | 2,500 | 2,877 | 10,000 | 10,807 | 30,000 | 36.0% | |
| Shaumburg Twn Fuel Reimbursement | 2,550 | 3,266 | - | 10,561 | | N/A | |
| Tollway Payments | 833 | 650 | 3,333 | 5,200 | 10,000 | 52.0% | |
| Other Miscellaneous | 20,550 | 19,483 | 82,200 | 112,017 | 246,600 | 45.4% | |
| Total Miscellaneous | 46,383 | 48,020 | 185,533 | 210,091 | 556,600 | 37.7% | |
| | | | | | | | |
| Total Operating Transfers In | 5,742 | 18,156 | 22,967 | 82,167 | 68,900 | 119.3% | |
| Total Ganeral Fund | 3,701,856 | 3,581,841 | 23,988,433 | 27,307,639 | 57,471,180 | 47.5% | 33.3% |
| Total General Fund | | 0,001,041 | Z0/200/100 | 2.,00,,000 | 0.11.11100 | | |

OPERATING REPORT SUMMARY REVENUES April 30, 2019

| | CURRENT | MONTH | YEAR-TO-DATE | | | | |
|---------------------------------------|-----------|----------------|--------------|---------------|-------------------------|-----------------------|-----------------------|
| | BUDGET | ACTUAL | BUDGET | <u>ACTUAL</u> | ANNUAL <u>BUDGET</u> | % ACTUAL TO BUDGET | BENCH- <u>MARK</u> |
| Water & Sewer Fund | | | · | | | | |
| Water Sales | 1,570,942 | 1,462,242 | 6,283,767 | 5,774,763 | 18,851,300 | 30.6% | |
| Connection Fees | 4,167 | 13,200 | 16,667 | 40,025 | 50,000 | 80.1% | |
| Cross Connection Fees | 3,167 | 3,276 | 12,667 | 12,922 | 38,000 | 34.0% | |
| Penalties | 6,667 | 8,950 | 26,667 | 38,948 | 80,000 | 48.7% | |
| Investment Earnings | 1,667 | 16,747 | 6,667 | 35,851 | 20,000 | 179.3% | |
| Other Revenue Sources | 9,292 | 21,565 | 37,167 | 85,077 | 111,500 | 76.3% | |
| Capital Projects | - | - | - | 23,549 | 4,452,500 | 0.5% | |
| Total Water Fund | 1,595,900 | 1,525,979 | 6,383,600 | 6,011,134 | 23,603,300 | 25.5% | 33.3% |
| Motor Fuel Tax Fund | 113,208 | 98,119 | 452,833 | 426,673 | 1,358,500 | 31.4% | |
| Community Dev. Block Grant Fund | 21,958 | - | 87,833 | - | 263,500 | 0.0% | |
| Asset Seizure Fund | 63 | 17,408 | 250 | 154,665 | 750 | 20621.9% | |
| Municipal Waste System Fund | 245,296 | 232,074 | 981,183 | 977,919 | 2,943,550 | 33.2% | |
| Sears Centre Operating Fund | 283,468 | 260,074 | 1,133,873 | 900,192 | 3,401,620 | 26.5% | |
| Sears Centre Activity Fund | 706,733 | 647,237 | 2,826,933 | 1,848,875 | 8,480,800 | 21.8% | |
| Stormwater Management | 51,333 | 51,720 | 205,333 | 207,187 | 616,000 | 33.6% | |
| Insurance Fund | 145,246 | 114,688 | 580,983 | 410,945 | 1,742,950 | 23.6% | |
| Roselle Road TIF | 16,750 | 10,542 | 67,000 | 166,411 | 201,000 | 82.8% | |
| Barrington/Higgins TIF | 50,478 | 35,480 | 201,913 | 181,185 | 605,740 | 29.9% | |
| Higgins/Hassell TIF | 6,253 | 117 | 33,013 | 203,552 | 99,040 | 205.5% | |
| Information Systems | 156,849 | 156,512 | 627,397 | 632,703 | 1,862,190 | 33.6% | |
| Total Spec Rev. & Int. Svc. Fund | 1,799,637 | 1,624,172 | 7,198,547 | 6,110,306 | 21,595,640 | 28.3% | |
| TOTAL OPERATING FUNDS | 7,097,393 | 6,731,992 | 37,570,580 | 39,429,079 | 102,670,120 | 38.4% | 33.3% |
| • | | | | | | | |
| 2015A & C G.O. Debt Service | 719 | 719 | 3,047 | 3,047 | 3,452,500 | 0.1% | |
| 2015B G.O. Debt Service | - | • | - | - | 124,300 | 0.0% | |
| 2016 G.O. Debt Service | 4,698 | 4,698 | 232,945 | 232,945 | 435,800 | 0.0% | |
| 2017A & B G.O. Debt Service | - | - | - | <u>-</u> | 180,750 | 0.0% | |
| 2018 G.O. Debt Service | 30,984 | 30,984 | 942,521 | 942,521 | 2,748,700 | 0.0% | |
| TOTAL DEBT SERV. FUNDS | 36,401 | <u>36,401</u> | 1,178,513 | 1,178,513 | 6,942,050 | 17.0% | 33.3% |
| | | | | | | | |
| Central Rd. Corridor Fund | 6,333 | 52 | 25,333 | 243 | 76,000 | 0.3% | |
| Hoffman Blvd Bridge Maintenance | 167 | 538 | 667 | 1,905 | 2,000 | 95.2% | |
| Western Corridor Fund | 833 | 18,218 | 3,333 | 63,943 | 10,000 | 639.4% | |
| Traffic Improvement Fund | 33 | - | 133 | - | 400 | 0.0% | |
| EDA Series 1991 Project | 833 | 890,738 | 3,333 | 915,729 | 10,000 | 9157.3% | |
| Central Area Rd. Impr. Imp. Fee | - | 117 | - | 282 | - | 0.0% | |
| Western Area Traffic Impr. | - | 10 | - | 54 | - | N/A | |
| Western Area Traffic Impr. Impact Fee | • | 20 | - | 90 | . | 0.0% | |
| Capital Improvements Fund | 168,929 | 242,582 | 675,717 | 954,378 | 2,027,150 | 47.1% | |
| Capital Vehicle & Equipment Fund | 129,363 | 101,060 | 517,453 | 404,116 | 1,552,360 | 26.0% | |
| Capital Replacement Fund | 667 | 961 | 2,667 | 3,757 | 8,000 | 47.0% | |
| Road Improvement Fund | 533,939 | <u>455,156</u> | 2,135,757 | 1,893,481 | 6,407,270 | 29.6% | |
| TOTAL CAP. PROJECT FUNDS | 841,098 | 1,709,451 | 3,364,393 | 4,237,978_ | 10,093,160 | 42.0% | 33.3% |
| | | 405.040 | 4 954 400 | 7.046.050 | E 600 470 | 140.5% | |
| Police Pension Fund | 463,623 | 105,316 | 1,854,490 | 7,816,950 | 5,563,470 5,573,180 | | |
| Fire Pension Fund | 464,432 | 1,189,655_ | 1,657,727 | 9,336,448 | 5,573,180 | 167.5% | |
| TOTAL TRUST FUNDS | 928,054 | 1,294,970 | 3,712,217 | 17,153,398 | 11,13 <u>6,65</u> 0 | 154.0% | 33,3 <u>%</u> |
| TOTAL ALL FUNDS | 8,902,946 | 9,772,815 | 45,825,703 | 61,998,968 | 130,842,000 | 47.4% | 33.3% |
| | 1223 | | | | | | |

OPERATING REPORT SUMMARY EXPENDITURES April 30, 2019

| | CURRENT | MONTH | YEAR-TO | D-DATE | ANNUAL | | BENCH- |
|-------------------------|----------------|-----------------|-----------------|-----------|------------|---------------|---------|
| | BUDGET | ACTUAL | BUDGET | ACTUAL | BUDGET | <u>%</u> | MARK |
| General Fund | BODOE: | <u> </u> | | | | | <u></u> |
| General Admin. | | | | | | | |
| Legislative | 30,747 | 23,802 | 122,987 | 104,264 | 368,960 | 28.3% | |
| Administration | 54,037 | 51,711 | 216,147 | 230,538 | 648,440 | 35.6% | |
| Legal | 43,947 | 25,782 | 175,787 | 148,145 | 527,360 | 28.1% | |
| Finance | 90,174 | 83,034 | 360,697 | 360,602 | 1,082,090 | 33.3% | |
| Village Clerk | 17,973 | 16,609 | 71,890 | 71,128 | 215,670 | 33.0% | |
| Human Resource Mgmt. | 45,166 | 43,843 | 180,663 | 164,395 | 541,990 | 30.3% | |
| Communications | 20,825 | 17,556 | 83,300 | 81,340 | 249,900 | 32.5% | |
| Cable TV | 17,627 | 14,647 | 70,507 | 66,233 | 211,520 | 31.3% | |
| Emergency Operations | 6,582 | 3,101 | 26 <u>,327</u> | 32,045 | 78,980 | 40.6% | - |
| Total General Admin. | 327,076 | 280,085 | 1,308,303 | 1,258,689 | 3,924,910 | 32.1% | 33.3% |
| Police Department | | | | | | | |
| Administration | 132,708 | 114,293 | 530,833 | 558,179 | 1,592,500 | 35.1% | |
| Juvenile Investigations | 47,303 | 31,351 | 189,210 | 204,530 | 567,630 | 36.0% | |
| Tactical | 83,468 | 55,968 | 333,870 | 352,130 | 1,001,610 | 35.2% | |
| Patrol and Response | 917,851 | 606,115 | 3,671,403 | 3,948,186 | 11,014,210 | 35.8% | |
| Traffic | 105,900 | 73,514 | 423,600 | 329,799 | 1,270,800 | 26.0% | |
| Investigations | 118,001 | 82,932 | 472,003 | 542,204 | 1,416,010 | 38.3% | |
| Community Relations | 1,131 | - | 4,523 | 1,775 | 13,570 | 13.1% | |
| Communications | 62,676 | 58,678 | 250,703 | 234,714 | 752,110 | 31.2% | |
| Canine | 15,771 | 10,742 | 63,0B3 | 66,587 | 189,250 | 35.2% | |
| Special Services | 16,565 | 28,294 | 66,260 | 87,661 | 198,780 | 44.1% | |
| Records | 26,442 | 22,246 | 105,767 | 104,219 | 317,300 | 32.8% | |
| Administrative Services | <u>77,593</u> | 65,319 | 310,37 <u>0</u> | 271,761 | 931,110 | 29.2% | • |
| Total Police | 1,605,407 | 1,149,452 | 6,421,627 | 6,701,744 | 19,264,880 | 34.8% | 33.3% |
| Fire Department | | | | | | | |
| Administration | 90,808 | 84,462 | 363,233 | 369,524 | 1,089,700 | 33.9% | |
| Public Education | 3,984 | 1,970 | 15,937 | 9,612 | 47,810 | 20.1% | |
| Suppression | 711,221 | 555,213 | 2,844,883 | 3,153,234 | 8,534,650 | 36.9% | |
| Erner, Med. Serv. | 645,781 | 482,762 | 2,583,123 | 2,920,278 | 7,749,370 | 37.7% | |
| Prevention | 49,703 | 24,375 | 198,810 | 161,610 | 596,430 | 27.1% | |
| Fire Stations | 3,575 | 1,938 | 14,300 | 16,578 | 42,900 | 38.6 <u>%</u> | - |
| Total Fire | 1,505,072 | 1,150,720 | 6,020,287 | 6,630,836 | 18,060,660 | 36.7% | 33.3% |
| Public Works Department | | | | | | | |
| Administration | 29,725 | 26,689 | 118,900 | 109,863 | 356,700 | 30.8% | |
| Snow/Ice Control | 153,459 | 103,650 | 613,837 | 970,340 | 1,841,510 | 52.7% | |
| Pavement Maintenance | 43,301 | 30,169 | 173,203 | 122,183 | 519,610 | 23.5% | |
| Forestry | 95,268 | 85,068 | 381,070 | 298,651 | 1,143,210 | 26.1% | |
| Facilities | 96,371 | B1,554 | 385,483 | 322,157 | 1,156,450 | 27.9% | |
| Fleet Services | 107,473 | B2,132 | 429,890 | 342,475 | 1,289,670 | 26.6% | |
| F.A.S.T. | 16,266 | B,312 | 65,063 | 35,009 | 195,190 | 17.9% | |
| Storm Sewers | 13,466 | 9,798 | 53,863 | 45,439 | 161,590 | 28.1% | |
| Traffic Control | 6 <u>5,429</u> | 50 <u>,1</u> 10 | 261,717 | 185,803 | 785,150 | 23.7% | _ |
| Total Public Works | 620,757 | 477,482 | 2,483,027 | 2,431,921 | 7,449,080 | 32.6% | 33.3% |

OPERATING REPORT SUMMARY EXPENDITURES April 30, 2019

| | CURRENT | MONTH | YEAR-TO-DATE | | ANNUAL | | BENCH- |
|---------------------------------|----------------|-----------|----------------------|---------------|---------------|-------------|--------|
| | BUDGET | ACTUAL | BUDGET | <u>ACTUAL</u> | BUDGET | <u>%</u> | MARK |
| Development Services | <u>DODOLE.</u> | 71010112 | <u> </u> | | _ | | |
| Administration | 33,697 | 31,579 | 134,787 | 138,642 | 404,360 | 34.3% | |
| Planning | 45,850 | 35,156 | 183,400 | 177,876 | 550,200 | 32.3% | |
| Code Enforcement | 123,715 | 108,591 | 494,860 | 473,244 | 1,484,580 | 31.9% | |
| Transportation & Engineering | 117,665 | 102,685 | 470,660 | 447,571 | 1,411,980 | 31.7% | |
| Economic Development | 126,544 | 22,734 | 506,177 | 62,955 | 1,518,530 | 4.1% | |
| Total Development Services | 447,471 | 300,744 | 1,789,883 | 1,300,288 | 5,369,650 | 24.2%[| 33.3% |
| Health & Human Services | 61,471 | 54,780 | 245,883 | 239,795 | 737,650 | 32.5%[| 33.3% |
| Missallassassa | | | | | | | |
| Miscellaneous | _ | _ | 6,175 | 6,175 | 121,500 | 5.1% | |
| 4th of July | 8,706 | 1,960 | 34,823 | 4,635 | 104,470 | 4.4% | |
| Police & Fire Comm. | 21,558 | 12,208 | 86,230 | 37,751 | 258,690 | 14.6% | |
| Misc. Boards & Comm. | 269,712 | 120,142 | 1,078,847 | 482,605 | 3,236,540 | 14.9% | |
| Misc. Public Improvements | 203,712 | 120,142 | 1,010,0 | .02,000 | 511 | | |
| Total Miscellaneous | 299,975 | 134,310 | 1,206,07 <u>5</u> | 531,165 | 3,721,200 | 14.3% | 33.3% |
| Total General Fund | 4,867,228 | 3,547,571 | 19,475,085 | 19,094,438 | 58,528,230 | 32.6% | 33.3% |
| Water & Sewer Fund | | | | | | | |
| Water Department | 1,103,258 | 1,004,815 | 4,413,030 | 4,109,318 | 13,239,090 | 31.0% | |
| Sewer Department | 183,646 | 162,625 | 734,583 | 665,586 | 2,203,750 | 30.2% | |
| Billing Division | 70,617 | 68,044 | 282,467 | 259,828 | 847,400 | 30.7% | |
| Capital Projects Division | 25,525 | 25,525 | 25,525 | 25,525 | 3,035,680 | 0.8% | |
| 2015 Bond Capital Projects | 58,301 | 58,301 | 58,301 | 58,301 | 424,800 | 13.7% | |
| 2017 Bond Capital Projects | 294,740 | 294,740 | 326,667 | 326,667 | 2,507,120 | 13.0% | |
| 2018 Bond Capital Projects | - | | - | - | 247,640 | 0.0% | |
| | | | | | | | |
| Total Water & Sewer | 1,736,086 | 1,614,050 | 5,840,573 | 5,445,226 | 22,505,480 | 24.2% | 33.3% |
| Motor Fuel Tax | 125,861 | 125,861 | 495,063 | 495,063 | 2,135,000 | 23.2% | |
| Community Dev. Block Grant Fund | · <u>-</u> | - | - | - | 263,500 | 0.0% | |
| Asset Seizure Fund | 15,252 | 21,811 | 61,007 | 95,701 | 183,020 | 52.3% | |
| Municipal Waste System | 256,567 | 253,353 | 1,026,267 | 818,394 | 3,078,800 | 26.6% | |
| Sears Centre Operating Fund | 295,626 | 25,824 | 1,182,503 | 83,680 | 3,547,510 | 2.4% | |
| Sears Centre Activity Fund | 706,733 | 760,821 | 2,826,933 | 2,052,608 | 8,480,800 | 24.2% | |
| Stormwater Management | 61,254 | 10,000 | 245,017 | 24,815 | 735,050 | 3.4% | |
| Insurance | 145,748 | 147,440 | 582, 9 93 | 788,267 | 1,748,980 | 45.1% | |
| Information Systems | 169,349 | 284,953 | 677,3 9 7 | 597,155 | 2,032,190 | 29.4% | |
| Roselle Road TIF | 76,273 | 108 | 305,090 | 108 | 915,270 | 0.0% | |
| Barrington/Higgins TIF | 50,478 | 1,753 | 201,913 | 301,697 | 605,740 | 0.0% | |
| Higgins/Hassell TIF | 432 | 181 | 1,727 | 181 | 5,180 | 3.5% | |
| TOTAL OPERATING FUNDS | 8,506,886 | 6,793,726 | 32,921,567 | 29,797,332 | 104,764,750 | 28.4% | 33.3% |
| | | | _ | | | | |
| 2015A G.O. Debt Service | _ | - | - | - | 3,453,520 | 0.0% | |
| 2015 G.O. Debt Service | - | • | - | - | 124,300 | 0.0% | |
| 2016 G.O. Debt Service | 475 | 475 | 475 | 475 | 436,300 | 0.1% | |
| 2017A & B G.O. Debt Service | - | - | | - | 180,750 | 0.0% | |
| 2018 G.O. Debt Service | | | | | 2,748,700 | 0.0% | |
| TOTAL DEBT SERV. FUNDS | 475 | 475 | <u>475</u> | _ 475 | 6,943,570 | 0.0% | 33.3% |
| | | | | | | | |

OPERATING REPORT SUMMARY EXPENDITURES April 30, 2019

| | CURRENT MONTH | | YEAR-TO-DATE | | ******* | | DENIOLI |
|-----------------------------------|-----------------|---------------|--------------|---------------|-------------------------|--------------|---------|
| | BUDGET | <u>ACTUAL</u> | BUDGET | <u>ACTUAL</u> | ANNUAL <u>BUDGET</u> | <u>%</u> | MARK |
| Central Road Corridor Improvement | 6,250 | 6,250 | 25,000 | 25,000 | 75,000 | 33.3% | |
| Western Corridor Fund | - | 4,583 | - | 18,332 | 55,000 | 33.3% | |
| EDA Series 1991 Project | 66,875 | 6,667 | 267,500 | 28,288 | 802,500 | 3.5% | |
| Capital Improvements Fund | 181,333 | 118,395 | 725,333 | 466,662 | 2,176,000 | 21.4% | |
| Capital Vehicle & Equipment Fund | 143,822 | 16,918 | 575,287 | 69,883 | 1,725,860 | 4.0% | |
| Capital Replacement Fund | 25,000 | 25,000 | 100,000 | 100,000 | 300,000 | 33.3% | |
| Road Improvement Fund | 561,02 <u>3</u> | 21,083 | 2,244,090 | 25,626 | 6,732,270 | 0 <u>.4%</u> | |
| TOTAL CAP. PROJECT FUNDS | 984,303 | 198,897 | 3,937,210 | 769,250 | 11,866,630 | 6.5% | 33.3% |
| Police Pension Fund | 521,315 | 556,811 | 2,085,260 | 2,204,101 | 6,255,780 | 35.2% | |
| Fire Pension Fund | 475,513 | 472,687 | 1,902,053 | 1,937,111 | 5,706,160 | 33.9% | |
| TOTAL TRUST FUNDS | 996,828 | 1,029,498 | 3,987,313 | 4,141,212 | 11,961,940 | 34.6% | 33.3% |
| TOTAL ALL FUNDS | 10,488,492 | 8,022,595 | 40,846,566 | 34,708,270 | 135,536,890 | 25.6% | 33.3% |



2019 APRIL MONTHLY REPORT

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CentralSquare Technologies/GovQA Monthly Review

April Synopsis

• We continue our research into best practices for our move to TRAKiT for Planning, Code Enforcement, Permitting, and Inspections, as well as the integration of our GIS data to these applications, continued in April. CentralSquare Technologies staff provided an onsite demo which was attended by IS, Development Services, and Finance staff. Those in attendance discussed the capabilities of the new software at length with the representatives from CST. The feedback was very positive and it appears that these applications will help the Village move forward in its goals to provide more online services to constituents and to streamline our processes.

We are awaiting the contract and final pricing for approval.

- Initial schedule has been set for our move from Cognos 10 to Analytics 11, the next version of IBM's report writing product.
- We worked with the Fire Management Analyst to help him with his Fire Admin Alarm
 Monitoring Billing Analysis. This is an effort to match the Alarm Monitoring costs being
 charged by Tyco with what we bill through Utility Billing. We extracted data from
 multiple CommunityPLUS applications to use for evaluation.

CentralSquare/GovQA Support Cases

- Reported to Support the issue with Alarm Event searches and they provided a workaround while they developed a permanent solution.
- Worked with Support to help resolve a problem with Business Taxes that was affecting another customer.
- Provided CentralSquare with SQL script to update the deadline date to 7/14/2019 for rental inspections in Business Licensing.
- Retested cases related to Pet Licensing Issue where address id number is not being updated correctly when consolidating an entity, this is still an issue.
- Opened and closed case to add new user in PW.
- Tested issue related to accessing Pension's Database, Cathy opened case
- Closed case related to Partial payment for a citation not reflected correctly, this is fixed.

Work Orders

- Scheduled Reports were failing to run and that issue was resolved.
- Resolved issue for a GovQA customer having access issues, partly due to having multiple customer accounts for the same person.
- Added two Fire-related Code Violations in Citations.
- Reviewed the process of choosing an existing vehicle when entering a new Citation with the Front Counter Supervisor.
- Applied existing credits to several Business Tax returns at the request of Finance Department staff.
- Created SQL script to update RRL License Deadline date.
- Ran RRL Penalties
- Updated Amber Meadow Pins
- Updated Pins per GIS/Development Services request
- Started consolidating Locations Owner and Tenant information (same address), update these with current owner
- Updated the Fire and Safety reinspection report and Fire and Safety Letter with the new reinspections that were added as inspection types
- Added two more inspections types In Fire and Safety
- Gave PW new employee access to requested applications in CentralSquare
- Assisted new PW employee with logging into CentralSquare
- Updated Fire Fees
- Added location per Fire Admin
- Added two locations per Development Services
- Addressed and fixed issue related to a payment on a GC license incorrectly being processed
- Completed Analytics Event Studio report to notify fire admin when services 700 is added or closed
- Created a document and trained user on where to add Radio #s and UB account numbers in Alarm Billing and UB 700 Service records. This is to reconcile billing issues with TYKO.
- Continue analyzing current permit information based on CentralSquare Community
 Development Demo
- Created a Analytics Personnel Report per a request from HR, sent it to them via Excel
- Fixed citation in order for Code Final Letter to be generated by Finance.
- Made recommendations on how to handle issuing multiple GC licenses to the same contractor for multiple years on the same day.

Administration

- Prepared monthly report.
- Processed Payroll for department employees on April 8 and April 22, 2019.

Training

- Met with Finance Department to discuss the Analytics upgrade and the opportunity it will provide for the Village's transparency efforts. We also discussed implementing Department Security for REQs/POs.
- Facilitated the TRAKiT on-site demonstration for Development Services, Finance, and IS Department staff.
- We both attended Active Shooter Training.
- Provided Excel training for Fire Management Analyst to help him evaluate the data from CommunityPLUS for his Alarm Monitoring Billing analysis.
- During a webinar with CentralSquare staff, walked through the remaining issues with our Open Enrollment and Leave Request processes.

Meetings

- CentralSquare Community Development Demo
- CentralSquare WebEx reviewing issues in EAC/Open Enrollment
- Biweekly meetings with IS Director on
- Met with Fire Admin to show them how to add inspections and close permits.
- Met with Fire Admin to discuss Alarm Reconciliation
- Met with Fire Admin on how and where to add Radio #s and UB Account Numbers in Alarm Billing and UB

April Synopsis

- Ongoing Projects: Plats Plat Digitization continued in April with 19S plats scanned. Sean will start with Plat #498 in May. The plats should all be digitized by June. Fire Mapbook The Fire Department edits from 3/28 were completed in early April. Most edits were to the annotation (text layers) which are usually completed quickly, but there were a few requests to digitize commercial drives, which require the most time of any fire mapbook edits. Woll Maps Police wall map replacement started by locating the original .mxd files on our network and re-configuring the maps to the new street map template. PW's conference wall map was provided to them during our GIS-PW meeting. Porcels PINs for Amber Meadows address points and parcels were updated based on County info., with PINs provided to business analysts. Field Services Drafted a hydrant service that will allow PW to edit hydrant maintenance tables. Also created a dashboard for PW staff to quickly view updates made and work remaining. Awaiting response from PW for availability to meet and go over the updates. Began building field domains (dropdown lists) for a future tree service.
- Various Projects: Shelley Walenga provided a list of recommendations for the FEMA
 Floodplain webmap and the map was updated to incorporate them. Updates included
 edits to the floodplain symbology, popup content, and additional text for the
 information pane. With the new edits in place, Shelley stated she may have additional
 recommendations, but they have not been received as of yet. Meanwhile, the map is
 live on our website.

Work Orders

- Webmap Request: FEMA Floodplain map edits for Village website (IS)
- Webmap Request: Hydrant maintenance service & dashboard (PW)
- Map Request: water utilities at 2601 Pratum Ave for WT Engineering (PW)
- Map Request: utilities at Beverly Rd (DS-TE)
- Map Request: Village buildings (HR)
- Map Request: utilities at Ela & Algonquin (DS-TE)
- Map Request: Mapbook edits, 10 pages (FD)
- Map Request: utilities at Hoffman Plaza for WT Engineering (DS-TE)
- Map Request: sanitary sewer FOIA at Hoffman Plaza (DS-TE)
- Map Request: sanitary sewer route from 1400 Higgins (DS-TE)
- Map Request: conference wall maps (PW)
- Data Request: PIN updates to Amber Meadows (IS)
- Data Request: tree domains (IS)

- Data Request: utilities for Chastain Engineers (DS-TE)
- Data Request: 2018 District 24 EMS kmz (FD)
- Data Request: storm water updates at Buckthorn and Sandlewood (DS-TE)

Administration

- City of Muskego, WI contacted regarding their spatial view workflow (IS)
- Troubleshooting spatial view services (IS)
- Large format printing inquiries for future wall maps (IS)
- Google Earth workflow provided to I. Irizarry (FD)
- ESRI TLS support patch install (IS)
- Amber Meadows PIN updates provided to business analysts (IS)

Training

- Active Shooter Training (HEPD, 4/8)
- Tornado Functional Exercise at EOC (JEMS/FEMA, 4/16)
- TRAKiT/Central Square Demo (4/24)
- Survey123 for ArcGIS: An Intro (ESRI 2017 Webinar, 4/15)
- Survey123 for ArcGIS: Advanced Topics (ESRI 2018 Webinar, 4/15)

Meetings

- GIS-PW Bimonthly (4/2)
- GIS-IS Biweekly (4/15)
- GIS Update w/ S. Diatte (4/26)

Project Activities

Project – SCA Phone System

I.S Staff continued to work toward the SCA phone system replacement. On April 11th, Call One representatives and IS Staff performed a cut-overt test. This test was designed to test the provider's infrastructure as well as SCA networking configurations to ensure smooth and quick transition to the new phone system. The test commenced very early in the morning and was successfully concluded before majority of staff arrived for work. On April 29th IS Staff and Call One successfully transferred all phone numbers to Call One system and successfully replaced all physical phones. Majority of the phones were installed before SCA staff arrived for work and the last installations/problems were rectified or concluded by 3:30pm.

Project - Medixsafe

I.S. Staff during the month of April, successfully installed and configured the backend database along with client software on Fire Admin and Lieutenant Computers in every fire station. The basic configuration and procedures were developed and programmed into the system. Due to the limitation of the chosen software we decided to deploy the safes to every fire station to be used for the user proxy card enrolment purposes. The rollout begun in the second half of April and unfortunately we came across another limitation with the chosen equipment. The safes are not entirely compatible with our current Village proximity cards. The issue was taken over by ZKTeco technical engineer and Paul Petrenko is sending him few of our proximity cards to verify and rectify the issue.

Project – Server Stack Switch Firmware upgrade

• On April 14 I.S. Staff with coordination with Police Department and Fire Department upgraded operating system on the switch stack located in the Village Hall Server Room. The reason for this upgrade was twofold: one was to install newest security and feature software and the second was to rectify some of the network performance issues we were experiencing with the IOS version. IS staff made maximum preparations prior to the upgrade to minimize downtime on the day of the project This particular upgrade was performed in early hours and was completed within twenty minutes. After completion of the upgrade IS staff verified all systems functionality and concluded the project.

Project - WiFi Access Points

• I.S. Staff installed additional external access points at the Fire Station 21 and Fire Station 24. This project is a continuation of last year's Wireless project which wasn't completed before outside conditions prevented us from working.

Project - N Sight System Upgrade

• The N-sight upgrade was completed due to version 4.6.13 being incompatible with Windows 10. The computers in Finance Department both required computer upgrades forcing the move to Windows 10. In order to prevent downtime the upgrade was done on one computer before the other was replaced. Version 5.6.17 was installed with the help of Water Resources and all settings were copied from the previous version. The upgrade process was completed within one day and there was no loss of service experienced within water billing.

Project - Sentinel Intrusion Prevention System

 I.S. Staff upgraded and migrated our Sentinel Intrusion Prevention System. Our current IPS was past its service life and was replaced per the agreement with Sentinel at no additional cost. The replacement of the appliance was done afterhours and it had no impact on productivity.

Project - Village Green Public Wi-Fi

 I.S. Staff and representatives from Entre Solutions II met, discussed and decided on the solution needed for the Village Green Public Wi-Fi project. A new Point-to-Point link was established between Village Green and the main Sears Centre building as well as two wireless access points were installed on top of the Village Green building.

Project - Fiber connection

 I.S. Staff along with technician from PirTano Construction were able to terminate dark fiber that was unused between Stonington Water Tower and Vehicle Maintenance Building. The additional fiber will allow IS Staff to further isolate the CCTV video traffic as well as protect Village's production network.

Project – Security and Other Updates

- I.S. Staff continues monitor and update Windows Servers with patches, updates and other security installations.
- I.S. Staff continues to update and monitor anti-virus system to ensure at most reliability and safety.

- I.S. Staff upgraded firmware on both of our Fortinet Firewalls.
- I.S. Staff continues to monitor and adjust if necessary all of our backup jobs.
- I.S. Staff Installed and configured new Engineering plotter. The old one was over 15 years old and kept failing regularly.
- I.S. Staff updated and reorganized our network documentation in order to reflect new changes.

Meetings

- I.S. Staff with representatives from Police Department and Village Management attended Dacra system discussion at the Village of Palatine.
- 1.S. Staff attended NWCD CAD meeting.
- I.S. Staff meet with representatives from NIU to discuss off-site storage and feasibility of fiber connection between Hoffman Facilities and Sears Centre.
- I.S. Staff meet with representatives from Entrée II Solutions to discuss Wi-Fi capabilities at the Village Green.

Training

- I.S. Staff attended Active Scooter Training performed by Greg Poulos.
- I.S. Staff performed new user orientation for our four new employees.
- I.S. Staff continues to work on new office training material for Police Department. This
 training will occur in May and will be part of PD's in-house training.
- I.S. continues updated the spam and phishing campaign to all Village employees. This campaign and training started on April 1st. Any employee that failed the spam/phishing test will be required to take short, 15 minute online training that explains the dangers of opening unknown or questionable emails. Users will have 30 days to complete the training and subsequent quiz. This campaign/training will be renewed on monthly basis. Furthermore, I.S. Staff updated training modules and updated configuration of the current system.

Technical Support, Hardware & Software Activities

- Applied necessary software updates as needed.
- 179 help desk requests were opened during the month of April.
- 173 help desk requests were closed during the month of April.
- Self Service Password Resets or Account Unlocks: 7
- Email passwords reset: 2
- SunGard passwords reset: 1
- Voicemail passwords reset: 1
- User accounts unlocked: 3
- Active Directory Password Resets: 1

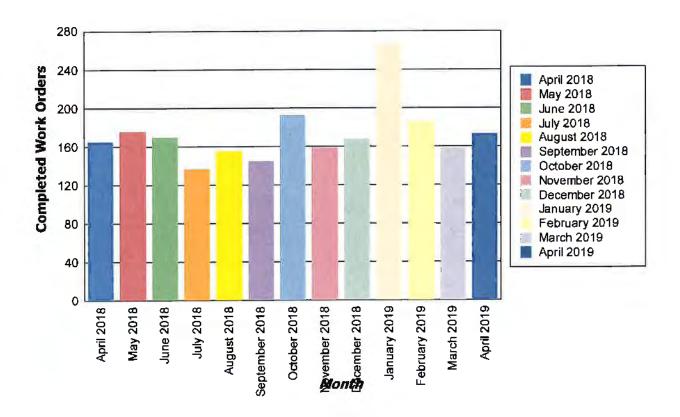
Director Summary

- Vendor call with CDS technology to discuss storage requirements for the upgraded Arbitrator replacements.
- Pre-Antenna removal meeting at Public Works to discuss the logistics involved in removing and relocating our equipment while the water tower is repainted.
- Vendor meeting with CDS Technology and Police command staff to review the Arbitrator equipment upgrades.
- Vendor meeting with Entre II at the Village Green to discuss wireless installation and configuration on site.
- TrackIT/Community Development software demonstration.
- Meeting with NIU to discuss the offsite storage project put on hold form 2018 due to hardware issues.
- Met with Transportation and Engineering to complete the Laser Fiche configuration for their department.
- Active Shooter presentation/class
- Conducted bi-weekly meetings with the leads of each of the I.S. Departments divisions
 - Project progress
 - o Division Goals Review
- Monthly meeting with the Manager's office.

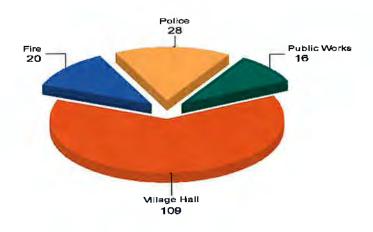
- Monthly MS-ISAC conference call
- Quarterly ETAC meeting
- Bi Weekly Management team and Committee agenda meetings.
- Attended the GMIS Quarterly meeting in Naperville
- Performance evaluation

Total Work Orders by Priority by Month

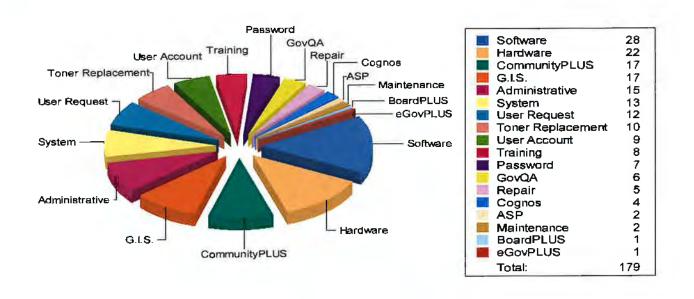
| Month | April |
|------------------------------|-------|
| 1 - Normal | 151 |
| 2 - High | 5 |
| 3 - Urgent | 1 |
| Project | 5 |
| Scheduled Event | 14 |
| Vendor intervention required | 3 |
| Total for Month | 179 |



Completed Work Orders by Location

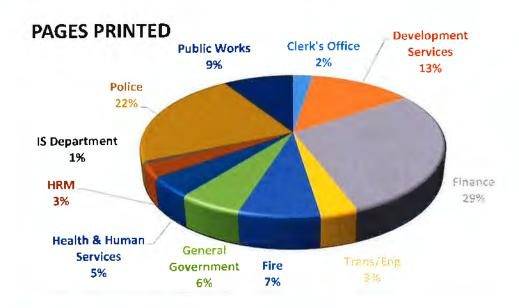


Work Order Trends by Type

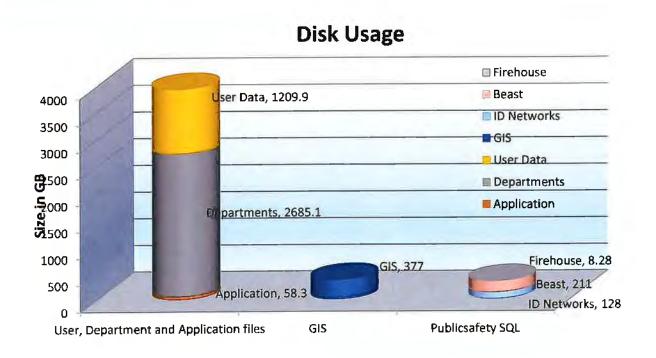


Savings on Printer Repairs

In the month of April there were 40998 pages printed across the village. The following graph breaks down printer usage by department.

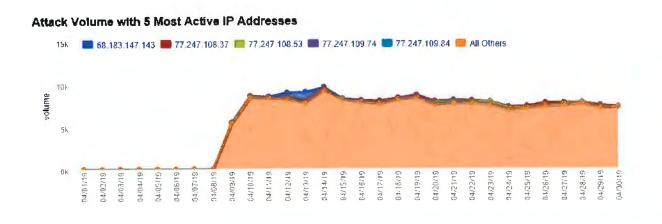


System and Data Functions



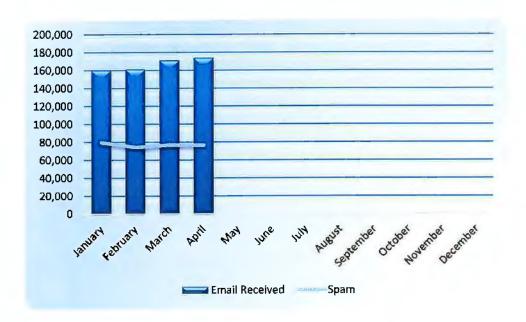
Sentinel IPS Attack Report

External parties attacked the Village network 177057 times during the month of April. The gap in the data from 4/1 thru 4/7 is the result of a hardware upgrade.



Email Spam Report

| Month | Email Received | Spam | Percent Spam |
|-----------|-------------------|---------|-----------------|
| January | 160,097 | 79,625 | 50% |
| February | 160,829 | 74,276 | 46% |
| March | 170,853 | 76,876 | 45% |
| April | 173,671 | 76,461 | 44% |
| May | | | 0% |
| June | | | 0% |
| July | | | 0% |
| August | | | 0% |
| September | | | 0% |
| October | | | 0% |
| November | | | 0% |
| December | | | 0% |
| Total | 665,450 | 307,238 | 46% |



Til Berth

Fred Besenhoffer, Director of Information Systems

VILLAGE OF HOFFMAN ESTATES

Memo

TO:

Finance Committee

FROM:

Mark Koplin, Assistant Village Manager-Development Services

RE:

OWNER'S REPRESENTATIVE MONTHLY REPORT - MAY 2019

DATE:

May 31, 2019

- 1. The new telephone system for the SCA is installed and operational.
- 2. Monitoring the Sears Holdings situation as it relates to the naming rights.
- 3. Coordination with Levy and SCA on the startup of the 2019 Beer Garden.
- 4. Obtained shared parking for SCA graduations at the Tate & Lyle parking lot.
- 5. Meeting and follow-up with School District U-46 regarding graduations.
- 6. Discussions and planning for the Spring Awakening outdoor music festival.
- 7. Started preparing SCA CIP project list.
- 8. Arranging a post season review with Windy City Bulls.
- 9. Coordinated with Transportation/Engineering to design and install a sidewalk connection from northwest corner of west parking lot to Prairie Stone Parkway crosswalk.
- 10. Coordination with Facilities, Public Works Department, and SCA Building Engineer on ongoing maintenance of building systems.
- 11. Review of monthly financial reports and staffing/operational costs.
- 12. Conducted weekly meetings with Ben Gibbs to discuss bookings, holds, operational items, and event coordination.

Mark Koplin

Assistant Village Manager

Department of Development Services

Attachments

MAK/kr

cc: J. Norris, Ben Gibbs (Spectra)

Sears Centre Arena

General Manager Update May 2019

| | IVIAY 2013 |
|--------------------------------|--|
| Event Highlights | Notes |
| May 3 -5: Circus | |
| May 12: Grad | |
| May 18: Grad | |
| May 19: Grad | |
| May 20: Grad | |
| May 21: Grad | |
| May 22: Grad | |
| May 23: Grad | |
| May 24: Grad | |
| May 25: Grad | |
| May 30: Grad | |
| May 31: Grad | |
| Finance Department | |
| General | Arena finished April financials. Ahead of budget by \$30,713 |
| | Building Event Revenue YTO: \$326,384 |
| Administration of the second | Building Sponsor/Other Revenue YTD: \$22,751 |
| Monthly Financial Statement | Building Expenses YTD: \$439,284 |
| | Building Income YTD: (\$90,149) vs. YTD Budget (\$120,862) |
| | |
| Operations Department | F . D . C. Lat |
| General | Event Prep for May events including Football, Indian Concerts, etc. |
| Positions to Fill | Ops Coordinator position (will not be filled at this time) |
| Third Party Providers | N/A |
| Village Support | concrete floor leveling |
| Events Department | |
| General | N/A |
| Positions to Fill | N/A |
| | |
| Marketing Department | |
| General | Marketing support for USA Volleyball, July 4 and Beer Garden |
| Positions to Fill | N/A |
| Group Sales Department | |
| General | Group sales will be handled by a third party company. |
| | |
| Box Office Department | |
| General | Prepping for multiple on sales |
| Food & Beverage Department | |
| General | Prepping for May events |
| deficial | |
| Premium Seating Department | |
| General | N/A |
| Positions to Fill | N/A |
| Santaryhia Danadarant | |
| Sponsorship Department General | Concentrating on unsold categories including insurance, hospitals and liquor |
| oeneral | Corporate Sales: \$22,390 |
| | Suites Sales: \$2,603 |
| Monthly Financial Statement | |
| | |
| | |
| General | |
| Capital Improvements/Repairs | N/A |
| | |

sears Centre Arena

POWERED BY SHOP YOUR WAY

2019

Event Announcement

What:

Spring Awakening Music Festival

When:

| Date | Start (incl. Load In) | Event Start Time(s) |
|-----------------------|--------------------------|---------------------|
| 6/07/19 (Friday) | 7:00am | 2pm-10pm- West Lot |
| 6/08/19 (Saturday) | 7:00am | 2pm-10pm West Lot |
| 6/09/19 (Sunday) | 7:00am | 2pm-10pm West Lot |

Where:

WEST PARKING LOT

Tickets:

Non-Ticketed

On Sale:

NA

Marketing:

Parking:

Managed by client

Levy:

SCA Event Mgr: Lauren Kincannon / Ryan VanderKlok

Event Contact:

Livestyle

205 W Goethe St Chicago, IL 6610

Scott Fisher- Production contact

Email: scott@mysesg.com

Notes:

| ACCOUNTING USE ONLY: Royalties Calculation E-time Coding Event Coding |
|---|
|---|

sears Centre

2019 Event Announcement

What:

Daily Herald High School Best of Preps Awards Banquet

When:

| Date | Start (incl. Load In) | Event Start Time(s) |
|-----------------------|--------------------------|---|
| 6/13/19 (Thursday) | 8:00am | Load-in: 8:00am Event Start: 5:30pm Event End: 8:30pm |

Where:

Sears Centre Arena

Tickets:

Non-Ticketed

On Sale:

NA

Marketing:

Website & Marquee

Parking:

NA

Levy:

Catered - NO ALCOHOL

SCA Event Mgr: Lauren Kincannon / Ryan VanderKlok

Event Contact:

Karyn Kraske

Daily Herald

Phone: 847-427-4625 Cell: 847-987-9837

Email: kkraske@dailyherald.com

Notes:

Awards dinner for area high school sports (up to 1,000)

sears Centre **Arena**

POWERED BY SHOP YOUR WAY

2019

Event Announcement

What:

Bridgestone Tire Ride Drive Event

When:

| Date | Start | Event Start Time(s) |
|------------------------|-----------------|----------------------------------|
| | (incl. Load In) | |
| 6/25/19 (Tuesday) | 7:00am | 7 a.m. to 5 p.m. LOAD IN |
| 6/26/19 (Wednesday) | 7:00am | <u>7 a.m. lo 5 p.m.</u> West Lot |
| 6/27/19 (Thursday) | 7:00am | 7 a.m. to 5 p.m. West Lot |

Where:

WEST PARKING LOT

Tickets:

Non-Ticketed

On Sale:

NA

Marketing:

Parking:

FREE

Levy:

SCA Event Mgr: Lauren Kincannon / Ryan VanderKlok

Event Contact:

Real Time R & L

40 Klein Lane

Saukville, WI 53080

Scott Hering

Email: sh@realtimerl.com

Notes:

| ACCOUNTING USE ONLY: Royalties Calculation E-time Coding Event Coding Shee |
|--|
|--|

sears Centre Arena

POWERED BY SHOP YOUR WAY

Event Announcement

What:

for KING & COUNTRY - burn the ships | world tour: North America

When:

| | EVENT SPACE | | | |
|------------------|--------------------------|-------------------------|----------------------------|--|
| Date | Start (incl. Load In) | End (incl. Load Out) | Event Space Description | Event Start Time(s) |
| SAT SEP 28 | TBD | TBD | Arena | LOAD IN; TBD VIP DOORS: 6:00pm GENERAL DOORS: 7:00PM EVENT START: 8:00pm EVENT END; 11:00pm Post Show Meet & Greet |

Where:

Sears Centre Arena

Tickets:

Ticketed:

VIP Meet & Greet – \$204, VIP Q & A – \$79,

100 Level - \$44, 200 Level - \$24. Groups - \$5 Discount 10+ tickets

On Sale:

Public Presale: May 1 @ 10am. Password: BURN

Public Onsale: Friday, May 3 @ 10:00am

Marketing:

Website & Marquee

Parking:

\$20

Levy:

Concessions

SCA Event Mgr:

TBD

Event Contact:

Don Sullivan

Madison House Presents Senior Vice President

sullivan@madisonhousepresents.com o: (312) 854-3013 I c: (312) 208-4285

MadisonHousePresents.com

Notes:

Floor seat sections include Meet & Greet or Q & A.

Comps:

No – GM Approval Only

ACCOUNTING USE ONLY: ____Royalties Calculation____ E-time Coding ____Event Coding Sheet 7.5 Tax%



Event Announcement

PAW PATROL LIVE! "THE GREAT PIRATE ADVENTURE" What:

When:

| Date | Event Start Time(s) | Date | Event Start Time(s) |
|--------------------|--|------------|----------------------|
| SATURDAY – | EVENT START: 10:00AM | SATURDAY - | EVENT START: 2:00PM |
| NOV 16 | EVENT ENDS: 11:30AM | NOV 16 | EVENT ENDS: 3:30PM |
| SATURDAY – | EVENT START: 6:00PM | SUNDAY - | EVENT START: 10:00AM |
| NOV 16 | EVENT ENDS: 7:30PM | NOV 17 | EVENT ENDS: 11:30AM |
| SUNDAY - NOV 17 | EVENT START 2:00PM EVENT ENDS: 3:30PM | | |

Sears Centre Arena Where:

Tickets: Ticketed:

Saturday 10:00am & 2:00pm

VIP - \$159, P2 - \$89, PL3 - \$73, PL4 - \$63, PL5 - \$53, PL6 - \$43, PL7 - \$39, PL8 - \$29

Saturday 6:00pm & Sunday 10:00am & 2:00pm

VIP - \$154, P2 - \$83, PL3 - \$69, PL4 - \$59, PL5 - \$49, PL6 - \$39, PL7 - \$33, PL8 - \$23

In Sale: FRIDAY, MAY 31 @ 10:00AM

Presale: Wednesday, May 22 - Thursday May 30. Venue Presale May 28 - promo: VMAIL

Website & Marquee Marketing:

Parking: \$10

Concessions Levy:

TBD SCA Event Mgr:

Event Contact: PROMOTER/ MARKETING CONTACT: Kasey Pulkrabeck – kaseyp@vstarentertainment.com

> TICKETING MANAGER: Lynne Nelson – lynnen@vstarentertainment.com BOOKING CONTACT: Amy Rahja - amyr @vstarentertainment.com COMPANY MANGER: Fred Mursch - fredm@vstarentertainment.com PRODUCTION MANAGER: Eric Bricking - ericbr@vstarentertainment.com

Standard cameras are allowed, however, video cameras may not be brought into arena and the Votes:

taking of video is prohibited. The show is 90 minutes long with one 15 minute intermission. Many

discount codes during presale and run of special offers. Children who have reached their first

birthday must have a ticket.