



# Village of Hoffman Estates

## 2018-2019 Board Goals

### *On-Going*

#### **Sustainability**

Explore and implement sustainable programs and practices as outlined in the Sustainability Plan by applying for grant opportunities, and integrate sustainability into Village operations where feasible.

#### **Transportation**

Collaborate with local, regional, state, and national agencies to identify and implement initiatives to improve all modes of public transportation, including bicycle and pedestrian travel, throughout the Village.

#### **Infrastructure**

Maintain and improve the Village's infrastructure, including designing, funding, and implementing a comprehensive and continuing revitalization program for Village streets, water, sanitary sewer, sidewalks, and storm water management projects.

#### **Public Safety**

Ensure the health, welfare, and safety of Village residents and businesses through provision of excellent public safety services, including EMS, fire, police, and emergency management, as well as affordable physical and mental health and wellness services.

#### **Fiscal Responsibility**

Provide municipal services in a fiscally sustainable manner given current economic conditions, and continue to be a leader in legislative advocacy to protect local governmental revenue streams and oppose unfunded mandates.

#### **Economic Development**

Create a thriving and vital local economy with a strong blend of retail, clean-industrial, commercial, and residential properties.

#### **Technology**

Evaluate and integrate emerging technology and communication tools where feasible to streamline operations, improve service delivery, foster sustainability, and increase accessibility and convenience to residents and businesses.

#### **Organizational Development**

Enhance the Village's operations through employee development and training in core skill sets that will develop our employees and create a cadre of future leaders for the organization.



# Village of Hoffman Estates 2018-2019 Board Goals



## *Short-Term*

### **Sustainability**

Continue to provide green programs and an enhanced sustainability/recycling program through an updated Sustainability Plan and by exploring new environmentally-friendly programs and recycling efforts such as LED streetlight conversion, alternative fuels, and textile recycling.

### **Transportation**

Partner with local, regional, and state agencies to improve and promote transportation facilities and opportunities within the Village through initiatives with PACE, including the new Park & Ride/Kiss & Ride and the Bus Rapid Transit plan; with Cook County, regarding expanded/improved bike paths along Central and Beverly Roads; and locally, through the Subsidized Taxi Program.

### **Infrastructure**

Enhance the quality of neighborhoods by continuing the annual Street Revitalization Program and reviewing maintenance of the utility infrastructure through engineering studies, including water/sewer mains; evaluation of public facilities/building; and a storm water utility capital plan.

### **Public Safety**

- ♦ Continue contingency planning for the provision of reliable police, fire, and emergency services in disasters and extreme events. Promote awareness of the Village's Emergency Operations Plan/disaster preparedness by increasing outreach efforts to inform and educate residents and the business community.
- ♦ Maintain high-quality public safety services, including emergency medical services, fire, police, and health services. Collaborate with Northwest Central Dispatch on implementation of new computer-aided dispatch system for emergency 911 operations. Research expanding the Administrative Service Officer program to augment law enforcement efforts. Evaluate opportunities for improving Fire Stations 21 and 22. Explore increased collaboration with neighboring agencies on public safety services. Increase awareness of the affordable health and wellness services available to residents and businesses.

### **Fiscal Responsibility**

Remain fiscally responsible through operational efficiencies and protecting revenue streams. Examine refinancing of existing debt to capture interest savings; explore performance contracting options; evaluate fleet leasing; continue debt collection efforts through the State Comptroller program; promote intergovernmental collaborations such as equipment/personnel sharing to reduce cost of services; and develop a contingency plan to address continued revenue reductions by the State.

### **Economic Development**

Promote the development of available properties to create a thriving local economy; update the Comprehensive Plan; undertake area plans for the Entertainment District and the I-90/Barrington Road Interchange area; support the redevelopment of the AT&T campus into a "Metroburb." Continue the redevelopment of Hoffman Plaza and encourage continued investment in other shopping centers.

### **Technology**

Investigate and analyze technology options and alternatives to improve operational efficiencies, service delivery, and convenience for residents and businesses. Implement file storage/management systems; integrate tablets into field reporting, locating, and inspections; and automate the employment application process. Pilot an offsite kiosk program to enhance resident payment options. Evaluate a new or improved mobile application. Research and explore the differing components of the Smart City Initiative, including fillable online forms, outward facing GIS, and online document retrieval.

### **Organizational Development**

Continue to advance a progressive work environment through employee training and organizational development programs and initiatives. Prepare for organizational succession by providing a leadership training program and advanced workforce planning. Conduct specific training for Time Management, Crisis Intervention, and Ethics education, and budget for position-specific and technology training.