

THIS IS A TWO SIDED DOCUMENT
PLEASE READ & RETAIN FOR YOUR RECORDS

VILLAGE COMMERCIAL WASTE & RECYCLING REQUIREMENTS

COMMERCIAL WASTE COLLECTION

The Village of Hoffman Estates has implemented a Commercial Waste Franchise through April 30, 2020. Under this franchise agreement, all commercial establishments are required to utilize Groot Industries, Inc. for waste services, including temporary roll-off containers. Commercial entities wishing to apply for an exemption from the commercial franchise should contact the Village Manager's Office at 847-781-2600.

To establish commercial service with Groot Industries, Inc. contact 800-244-1977

COMMERCIAL RECYCLING

The Village of Hoffman Estates requires that all businesses within the Village maintain an effective recycling program as a condition of receiving or renewing a business license. At a minimum, the recycling program must provide for collection of those two recyclable materials which compromise the largest volume of the waste stream for each establishment. Thus, businesses can tailor programs to collect materials that make the most economical and logistical sense for a given business operation.

The Code also requires that any establishment with licenses for vending machines for beverages in aluminum containers, to be consumed on the premises, are to include aluminum cans as a recyclable material in the program.

The Commercial Waste Franchise mentioned above provides for a free baseline recycling service to be provided at each commercial establishment. Should your volume or pick-up frequency exceed this baseline level, additional charges will apply to your commercial recycling service, should you choose to obtain recycling through the commercial franchise.

For questions about the Commercial Waste and Recycling Program, please contact the Village Manager's Office at 847-781-2600.

FIRE AND POLICE FALSE ALARM FEES

Sec. 11-9-14. Fire and police false alarm fees

- A. When any alarm user shall cause false alarms, a service charge for those false alarms received by the Village within a 12-month period shall be made to the alarm user based on the rates listed in this section. If further false alarms are received, the Village Alarm Administrator is empowered to direct that the alarm be disconnected from notifying the Municipal Alarm System. The billing for the 12-month period shall be renewed January 1st of each year and shall be done on a quarterly basis during the calendar year.

FALSE ALARM SERVICE CHARGE RATES	# OF FALSE ALARMS	# OF FALSE ALARMS	# OF FALSE ALARMS
	0 – 2	3 – 5	6 or more
Service charge within the Village of Hoffman Estates & Hoffman Estates Fire Protection District per alarm per annum.	No Charge	\$100.00 each	\$200.00 each

- B. Billing for false alarm fees shall indicate the date, time and nature of each false alarm response, and shall specify the amount of fees owing.
- C. Alarm subscribers may within ten days of receiving a bill for false alarm fees submit a written report to the Village Alarm Administrator specifically stating which false alarms were caused by circumstances beyond the subscriber's control. The alarm subscriber shall also submit documentation to support the report and specifically state what steps have been taken to prevent further false alarms.
- D. The Village Alarm Administrator shall have 30 days to review the report, and shall determine if the false alarm or alarms were preventable or not preventable. If the Village Alarm Administrator determines the false alarm or alarms were not preventable, the alarm subscriber shall not be required to pay the false alarm service charge. If the Village Alarm Administrator finds the false alarm or alarms were preventable, the alarm subscriber shall pay the false alarm service charge fee within 30 days or shall be subject to disconnection or revocation of his permit.