AGENDA PUBLIC HEALTH AND SAFETY COMMITTEE Village of Hoffman Estates September 25, 2017

Immediately following Public Works & Utilities Committee

Members: Michael Gaeta, Chairman

Gary Pilafas, Vice Chairman

Anna Newell, Trustee Karen Mills, Trustee Gary Stanton, Trustee Karen Arnet, Trustee William McLeod, Mayor

I. Roll Call

II. Authorization of Minutes - August 21, 2017 Committee Meeting

NEW BUSINESS

- 1. Request authorization to waive bidding and purchase new fitness equipment for fire stations from Direct Fitness Solutions, Mundelein, Illinois, in an amount not to exceed \$22,550.
- 2. Request authorization to waive bidding and purchase seven Bullard brand thermal imaging cameras from Dinges Fire Company, Amboy, IL (sole source vendor) in an amount not to exceed \$50,365.
- 3. Request authorization to waive bidding and purchase Genesis extrication tools for Tower Ladder 22 from Equipment Management Company, Channahon, IL (sole source vendor) in an amount not to exceed \$37,900.
- 4. Request authorization to waive bidding and purchase structural firefighting clothing as follows:
 - A. Five (5) sets of structural firefighting clothing to MES-Illinois, Deer Creek, IL (sole source vendor) in an amount not to exceed \$12,525.
 - B. Seven (7) sets of structural firefighting clothing to Airone Equipment Inc., South Elgin, IL (sole source vendor) in an amount not to exceed \$17,871.
- 5. Request acceptance of Police Department Monthly Report.
- 6. Request acceptance of Health & Human Services Monthly Report.

NEW BUSINESS - Continued

- 7. Request acceptance of Emergency Management Coordinator Monthly Report.
- 8. Request acceptance of Fire Department Monthly Report.
- III. President's Report
- IV. Other
- V. Items in Review
- VI. Adjournment

PUBLIC HEALTH AND SAFETY COMMITTEE MEETING MINUTES

August 21, 2017

I. Roll call

Members in Attendance: Trustee Michael Gaeta, Chairman

Trustee Gary Pilafas, Vice Chairman

Trustee Anna Newell Trustee Karen Mills Trustee Gary Stanton Trustee Karen Arnet Mayor William McLeod

Management Team Members in Attendance:

Jim Norris, Village Manager

Arthur Janura, Corporation Counsel Dan O'Malley, Deputy Village Manager Alan Wenderski, Dir. Of Engineering

Mark Koplin, Asst. Village Mgr., Dev. Services

Bruce Anderson, CATV Coordinator Patrick Seger, Director of HRM Fred Besenhoffer, Director of IS Joe Nebel, Director of Public Works

Jeff Jorian, Fire Chief Ted Bos, Police Chief

Greg Poulos, Asst. Police Chief Peter Gugliotta, Director of Planning

Rachel Musiala, Director of Finance Monica Saavedra, Director of HHS

Bev Romanoff, Village Clerk

Suzanne Ostrovsky, Asst. to Village Manager

The Public Health and Safety Committee meeting was called to order at 7:17 p.m.

II. Approval of Minutes - July 17, 2017

Motion by Trustee Stanton, seconded by Mayor McLeod, to approve the Public Health & Safety Committee Meeting minutes of July 17, 2017. Voice vote taken. All ayes. Motion carried.

NEW BUSINESS

1. Request authorization to enter into an updated intergovernmental agreement with the Major Case Assistance Team (MCAT).

An item summary sheet from Chief Ted Bos was presented to Committee.

Trustee Gaeta presented a letter of appreciation.

Motion by Trustee Mills, seconded by Mayor McLeod, to enter into an updated intergovernmental agreement with the Major Case Assistance Team (MCAT). Voice vote taken. All ayes. Motion carried.

Request authorization to extend existing contract for the Village's nuisance wildlife control to ABC Humane Wildlife, Schaumburg, IL for a period of one year.

An item summary sheet from Chief Ted Bos was presented to Committee.

Motion by Trustee Mills, seconded by Mayor McLeod, to extend existing contract for the Village's nuisance wildlife control to ABC Humane Wildlife, Schaumburg, IL for a period of one year. Voice vote taken. All ayes. Motion carried.

3. Request acceptance of the Police Department Monthly Report.

The Police Department Monthly Report was presented to committee.

Trustee Gaeta presented a letter of appreciation to the Police Department.

Motion by Trustee Arnet, seconded by Trustee Mills, to accept the Police Department Monthly Report. Voice vote taken. All ayes. Motion carried.

4. Request acceptance of the Health & Human Services Monthly Report.

The Health & Human Services Monthly Report was presented to committee.

Motion by Trustee Stanton, seconded by Trustee Mills, to accept the Health & Human Services Monthly Report. Voice vote taken. All ayes. Motion carried.

5. Request acceptance of the Emergency Management Coordinator Monthly Report.

The Emergency Management Coordinator Monthly Report was presented to committee.

Motion by Trustee Mills, seconded by Trustee Arnet, to accept the Emergency Management Coordinator Monthly Report. Voice vote taken. All ayes. Motion carried.

6. Request acceptance of the Fire Department Monthly Report

The Fire Department Monthly Report was presented to committee.

Motion by Trustee Stanton, seconded by Trustee Mills, to accept the Fire Department Monthly Report. Voice vote taken. All ayes. Motion carried.

- III. President's Report
- IV. Other
- V. Items in Review

VI.	Adjournment
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Motion by Trustee Arnet, seconded by Trustee Stanto vote taken. All ayes. Motion carried.	on, to adjourn the meeting at 7:24 p.m. Voice
Minutes submitted by:	
Jennifer Djordjevic, Director of Operations	Date

COMMITTEE AGENDA ITEM VILLAGE OF HOFFMAN ESTATES

SUBJECT:

REQUEST AUTHORIZATION TO WAIVE BIDDING AND PURCHASE NEW FITNESS EQUIPMENT FOR FIRE STATIONS FROM DIRECT FITNESS SOLUTIONS, MUNDELEIN, ILLINOIS, IN THE AMOUNT

NOT TO EXCEED \$22,550.00

MEETING DATE:

September 25, 2017

COMMITTEE:

Public Health and Safety

FROM:

Fire Chief Jeffrey Jorian

PURPOSE:

Request authorization to waive bidding and purchase new fitness equipment from

Direct Fitness Solutions.

BACKGROUND:

The Fire Department has a fitness equipment replacement plan in place and this request falls within the guidelines to replace the fitness equipment as determined

by the Fire Department's Fitness Committee.

DISCUSSION:

The FY 2017 budget includes Capital Improvement funding for fitness equipment at the fire stations. The replacement of four treadmills and two upright stationary bikes that have reached their end of serviceable life will continue to allow our department members to complete their required daily fitness training with modern and serviceable equipment.

Staff recommends that the selected fitness equipment be replaced from Direct Fitness Solutions, Mundelein, Illinois. Previous experience by our Fitness Committee has found that Direct Fitness Solutions has had the best pricing for our equipment needs. For this purchase we have received three competitive price quotes and Direct Fitness Solutions has the lowest pricing.

The total equipment cost, including trade-in of current fitness equipment that is being replaced, is \$22,550.00. Therefore, it is recommended that the fitness equipment be purchased from Direct Fitness Solutions, Mundelein, Illinois.

FINANCIAL IMPACT:

The Fire Department's FY 2017 Capital Improvement budget contains funding for fitness equipment for the fire stations and may be found on the budget worksheet under Capital Improvement Program, account number 37000025 – 4602.

RECOMMENDATION:

Request authorization to waive bidding and purchase new fitness equipment for fire stations from Direct Fitness Solutions, Mundelein, Illinois, in the amount of \$22,550.00

COMMITTEE AGENDA ITEM VILLAGE OF HOFFMAN ESTATES

SUBJECT:

REQUEST APPROVAL TO WAIVE BIDDING AND PURCHASE SEVEN BULLARD BRAND THERMAL IMAGING CAMERAS FROM DINGES FIRE COMPANY, AMBOY, IL (SOLE SOURCE VENDOR), IN AN AMOUNT NOT TO EXCEED \$50.365.00.

MEETING DATE:

October 25, 2017

COMMITTEE:

Public Health & Safety Committee

FROM:

Jeffrey Jorian, Fire Chief

BACKGROUND:

To request approval to waive bidding and purchase seven Bullard brand thermal imaging cameras from Dinges Fire Company, Amboy, IL (Sole Source Vendor) in an amount not to exceed \$50,365.00

DISCUSSION:

The Fire Department recently evaluated several commercially available thermal imaging cameras in preparation for a recommendation to Department staff. The evaluation consisted of several simulations and tests of the cameras in situations close to our intended use.

Six camera manufactures were identified, and all were initially researched at the Fire Department Instructors Conference (FDIC) in Indianapolis, Indiana during April 2017. Upon returning from the conference, the committee reduced the number of cameras to be reviewed to two for several reasons including weight, function, type and availability of service.

The cameras manufactures to be evaluated were:

BullardDragerMSAArgusISGFlir

The evaluation would include a manufacturer's representative presentation, a "Live Burn" in high heat and smoke conditions, and a "Cold Smoke" evolution. In addition, the cameras were evaluated on ease of operation, control function, video quality, comfort and construction. The cameras were also subjected to a Six-Foot Drop Test and Water Submersion Test in a five gallon bucket full of water for fifteen seconds.

<u>Live Burn Evaluation</u> Carol Stream Fire Department Training Tower

The Live Burn Evolution was completed in two phases as follows:

Phase I - Low Heat

A small fire was started in a burn barrel to produce a large amount of smoke with very little heat. The purpose was to see how each camera would pick up subtle changes in temperature as well as see how clear the screen image was in a smoky environment.

Phase II - High Heat

We walked up the stairs to the fire floor with all the cameras side-by-side and compared where they picked up heat. Once near the fire, we placed a firefighter right in front of the fire to simulate a victim. This simulation would let us see if the image would get "washed out" by the high heat.

We also compared color, clarity and ease of use during this evolution.

Phase III - Cold Smoke Test

The purpose of this test was to see how the cameras performed in heavy smoke/low light and heavy smoke/bright light situations.

Water Submersion & Drop Test Hoffman Estates Fire Department Station 22

The hostile environments we use our thermal cameras in subject them to extreme conditions. We wanted to ensure the camera we purchase would hold up to these conditions.

Drop Test

We dropped each camera three times from a height of six feet onto the apparatus floor at Station 22.

Water Submersion Test

Each camera was placed in a five-gallon bucket full of water for fifteen seconds.

Summary

Through every evaluation, the superior video image of the Bullard camera was evident. This would give us as firefighters the best opportunity to locate victims in a fire. It would also give us the most effective camera for finding doors and windows as quickly as possible in the event we had to evacuate a building on fire. The Bullard camera has the best colorization, which will help us locate hidden fire in a building. The Bullard camera was unfazed by the Drop Test and the Water Submersion Test.

FINANCIAL IMPACT: The Village's 2017 Capital Improvement Plan budget contains funding for thermal imaging cameras as requested in account 37000025-4602.

RECOMMENDATION: Request authorization to waive bidding and purchase seven Bullard brand thermal imaging cameras from Dinges Fire Company, Amboy, IL (Sole Source Vendor) in an amount not to exceed \$50,365.00.

COMMITTEE AGENDA ITEM VILLAGE OF HOFFMAN ESTATES

SUBJECT: REQUEST AUTHORIZATION TO WAIVE BIDDING AND

PURCHASE GENESIS EXTRICATION TOOLS FOR TOWER LADDER 22 FROM **EOUIPMENT** MANAGEMENT COMPANY (EMC), CHANNAHON, IL (SOLE SOURCE

VENDOR) IN AN AMOUNT NOT TO EXCEED \$37,900.00.

MEETING DATE: September 25, 2017

COMMITTEE: Public Health & Safety Committee

FROM: Jeffrey Jorian, Fire Chief

PURPOSE: To request authorization to purchase one set (cutter, spreader, 2 rams,

batteries, chargers and other associated parts) of Genesis eTool extrication tools from Equipment Management Company (EMC) -Channahon IL (sole source vendor), in an amount not to exceed

\$37,900.00.

BACKGROUND: The Fire Department has requested authorization to purchase

extrication tools to be placed on Tower Ladder 22. The purchase of these tools is in conjunction with the change to a new truck and the

elimination of the heavy rescue squads from the department fleet.

DISCUSSION: Authorization is requested to waive formal bidding and purchase

extrication tools – cutters, spreaders and rams - to be placed on Tower Ladder 22.

The Fire Department has changed some operational methods related to the elimination of the Department's heavy rescue squads. Previously, all extrication equipment was carried on Squad 22. In 2016, Genesis eTools were purchased for Engine 22 and Engine 24. These tools have proven to be more functional, flexible, and have allowed us to be better equipped with an increase in efficiency. In addition, because there are fewer equipment parts, the eTools require

less cabinet space.

With the new tower ladder in service, the current hydraulic extrication equipment has proven to take up much needed cabinet space and adds additional weight to the overall vehicle. This is caused by the need to carry more pieces of equipment to make the hydraulic tools operational (gas powered pump and hose reels). This equipment has

become dated technology and operates much slower than the modern eTools.

The Fire Department tested several types of compact electric extrication tools in an effort to find the best equipment that also more fully fit the needs of the department. Vendors of four (4) different manufactures brought in electric extrication equipment for testing and evaluation. After having worked with all the different tools, the Fire Department determined that the Genesis eTools best fit our intended use.

FINANCIAL IMPACT: The Department's 2017 Budget contains funding for purchase of extrication tools in the Capital Improvement Program account- 37000025-4602.

RECOMMENDATION: Request authorization to waive bidding and purchase Genesis extrication tools for Tower Ladder 22 from Equipment Management Company (EMC), Channahon IL (sole source vendor), in an amount not to exceed \$37,900.00.

COMMITTEE AGENDA ITEM VILLAGE OF HOFFMAN ESTATES

SUBJECT:

REQUEST AUTHORIZATION TO WAIVE BIDDING AND PURCHASE STRUCTURAL FIREFIGHTING CLOTHING AS FOLLOWS:

- A. FIVE (5) SETS OF STRUCTURAL FIREFIGHTING CLOTHING TO MES-ILLINOIS, DEER CREEK, IL (SOLE SOURCE VENDOR) IN AN AMOUNT NOT TO EXCEED \$12,525.00.
- B. SEVEN (7) SETS OF STRUCTURAL FIREFIGHTING CLOTHING TO AIRONE EQUIPMENT INC., SOUTH ELGIN, IL (SOLE SOURCE VENDOR), IN AN AMOUNT NOT TO EXCEED \$17,871.00.

MEETING DATE:

September 25, 2017

COMMITTEE:

Public Health & Safety Committee

FROM:

Jeff Jorian, Fire Chief

PURPOSE:

Request authorization to purchase twelve (12) sets of structural firefighting clothing: five (5) sets from MES-Illinois, Deer Creek, IL (sole source vendor), in an amount not to exceed \$12,525.00; and seven (7) sets from AirOne Equipment Inc., South Elgin, IL (sole source vendor), in an amount not to exceed \$17,871.00, for a total request not to exceed \$30,396.00.

BACKGROUND:

The Fire Department has requested authorization to purchase replacement structural firefighting clothing. The Fire Department has participated in a regular annual replacement program of 12% of our protective clothing per year, which has been part of the General Fund/CIP budget process for the past several years. This budget year, 2017, the Fire Department is requesting to replace approximately 12%, or twelve (12) sets.

DISCUSSION:

Authorization is requested to waive bidding and purchase structural firefighting clothing. This is an annual replacement program for protective clothing used in structural firefighting.

Previously we have purchased protective clothing from Air One Equipment and from MES-Illinois. Air One provides Morning Pride brand clothing, while MES-Illinois provides Globe brand clothing. These two vendors provide outstanding customer service, and provide the some of the highest quality gear in the industry. The Fire Department is very satisfied with their products, service and delivery. Both brands/styles are being utilized by our membership. The desire to continue with these two different clothing manufacturers is based on the specific fit and cut of the garment to the member wearing it. The specifications and materials are virtually identical for both manufacturers, however, the sizing and fit is different for all personnel, and on an individual basis they have the option to choose which set of clothing is best suited to them. Therefore, the Fire Department respectfully requests to continue with both the Morning Pride and Globe protective clothing brands to give our personnel optimal fit, performance and protection.

FINANCIAL IMPACT: The Department's FY 2017 Budget contains \$42,500.00 in the General Fund/CIP for this project. The cost for each set of gear is \$2,505.00 for MES-Illinois's Globe brand, and \$2,553.00 for Air One's Morning Pride brand. This represents a \$48.00 differential in the cost per set of gear.

RECOMMENDATION: Request authorization to waive bidding and purchase structural firefighting clothing as follows:

- A. Five (5) sets of structural firefighting clothing to MES-Illinois, Deer Creek, IL (sole source vendor), in the amount not to exceed \$12,525.00.
- B. Seven (7) sets of structural firefighting clothing to Air One Equipment Inc., South Elgin, IL (sole source vendor), in an amount not to exceed \$17,871.00.



Village of Hoffman Estates

Report of Activity

August 2017

POLICE DEPARTMENT MONTHLY REPORT

PATROL DIVISION ACTIVITY REPORT

During the month of August the Patrol Division responded to 1690 calls for service. The following is a brief summary of some of the activities:

On 07 August, Officer Wondolkowski was dispatched to the 2500 block of Hassell Road reference a report of a driver slumped over in the driver's seat of a vehicle. Officers found the vehicle stopped in traffic at Hassell Road and Pembroke Avenue. During an investigation officers observed the driver and front seat passenger passed out in the vehicle. The vehicle was running and the driver had his foot on the brake. Officer Wondolkowski was able to open the unlocked driver's door and put the vehicle in park. HEFD paramedics were dispatched to the scene. While paramedics were on-scene, the driver and passenger regained consciousness. Officers observed a needle and syringe sticking out of the shirt strap shoulder area of the passenger. A clear plastic bag containing a brown powder substance (suspect heroin) was observed in plain view near the passenger's front door handle of the vehicle. Officers determined



the driver was under the influence of drugs and he was arrested for DUI. The passenger was arrested for Possession of a Controlled Substance. The driver and passenger reside in the city of Chicago.

On 15 August, HEPD units were dispatched to the 2500 block of West Golf Road reference a customer that entered a store with a pitbull type dog, and the dog was charging at customers. The same customer has brought the dog in the business on prior occasions and was asked not to return with the dog. HEPD officers arrived on-scene and observed the dog to be aggressive in nature. Officers asked the customer to leave the store. The customer complied and walked outside with his dog. While outside the dog was still being aggressive while officers were asking for identification from the dog owner. The owner refused to give officers identification after multiple requests. Officers told him that he was under arrest, and asked him to place his dog in the backseat of a squad car for safety reasons. After multiple requests the owner placed his dog in the backseat of a squad car, and he was taken into custody for Obstructing Identification and Trespass Warned from Business. The dog was transported to the animal hospital for safe keeping. The arrestee is a Hoffman Estates resident.

On 15 August, Officer Rebmann and Officer Leppert were conducting traffic enforcement in the area of Route 72 and Roselle Road. While in the area, they observed a vehicle driving erratically, not staying in the proper lane of travel. They made a traffic stop on the vehicle and spoke to the driver and passenger. The driver was taken into custody because he had a valid warrant for his arrest out of the state of Texas. The passenger was arrested for Consumption of Alcohol by a Minor. Both arrestees live in the state of Colorado.

Police Department Page 2

On 16 August, Officer Wondolkowski was dispatched to the 6000 block of Russell Drive for an officer standby while a Civil Service Processor attempted to serve a five day eviction notice. After the process server served the eviction notice, Officer Wondolkowski arrested the subject being served because she had a valid Hoffman Estates arrest warrant for Child Neglect. The arrestee was a Hoffman Estates resident at the time of arrest.

On 23 August, Officer Theoharis, Officer Johnson, Officer O'Shea, and Sergeant Thomas responded to the 600 block of Washington Boulevard reference a battery that had just taken place. Officer Johnson located the intoxicated offender and detained him as he was walking away from the scene. During an investigation officers learned that the offender was walking in the area when he observed some former acquaintances. The offender called them names, threw a beer can at them, and battered them. The offender, who is a Hoffman Estates resident, was arrested for Battery. No one was seriously injured.

On 23 August, Officer LaFrancis was dispatched to the area of Alcoa Lane and Washington Boulevard, reference a dog that was struck by a vehicle. The dog was found but unfortunately succumbed to injuries. Upon further investigation Officer LaFrancis learned that the person calling about the injured dog struck the dog in the roadway with her vehicle two hours prior, and failed to stop and check on the dog's injuries or contact HEPD. The person that struck the dog was charged with Leaving the Scene of an Accident and Failure to Give Aid or Information After a Traffic Crash. The offender is a Hoffman Estates resident.

On 28 August, Officer Johnson was dispatched to the 200 block of Flagstaff Lane reference information for police report. The complainant related to Officer Johnson that she was approached by two students who told her about a fellow student who they believed was attempting to hurt himself. After further investigation Officer Johnson learned that the student, who was reported to possibly be hurting himself, lived in Schaumburg. Officer Johnson responded to the student's address. Officer Johnson, along with Schaumburg officers, made contact with the student and his family. The student told officers that he was being bullied at school and that he had suicidal ideations. He was transported to the hospital for a psychological evaluation.

On 29 August, Officer Gessert, Officer Falkenberg, and Officer Garcia responded to the 1800 block of Barrington Road reference the fraudulent use of a credit card. It was reported that the owner of a credit card, who lives in Chicago, received a fraudulent notification that his credit card was being used in Hoffman Estates. The business was contacted and employees were able to give a description of the people and vehicle involved with the unauthorized use of the credit card. Officers located and stopped the offenders after they left the business. The driver was arrested for driving without a license. A female passenger admitted to using the credit card which contained her name and the credit card number of the victim. Officers learned during an investigation that the fraudulent credit card had been used in Hoffman Estates, Schaumburg, and Bolingbrook. The suspects in this case reside in the city of Chicago.

RETIREMENT

On August 11 Officer Mark Laughlin announced his retirement after serving 29 years with the Hoffman Estates Police Department. Throughout Mark's career as a Patrol Officer with the Department, he consistently displayed dedication and service to the citizens of Hoffman Estates with excellence. We wish Mark the best in all his future endeavors. CONGRATULATIONS OFFICER LAUGHLIN!



INVESTIGATIONS DIVISION REPORT

Detective Turman was assigned a fraud case in which the offender used the victim's credit card to make unauthorized charges while he was supposed to be using the victim's credit card to purchase materials for a construction job. Detective Turman interviewed the offender, who is a 23 year-old Skokie resident, and he confessed to making the unauthorized transactions with the victim's card. Detective Turman was able to recover \$400.00 in restitution for the victim in this case, who did not wish to sign complaints.

Detective Turman was assigned to investigate a forgery case in which the victim relayed that checks from the victim's payroll company had been issued to a subject not authorized to receive payment from the client company. Detective Turman conducted an investigation and learned that the victim's employee had stolen three checks and issued them to her husband and forged the signatures of the authorized signers for the checks. The offenders were identified as Glendale Heights residents. Warrants were obtained for the employee and her husband. The offenders were arrested and charged with Felony Forgery.

Detective Turman was assigned to investigate an aggravated battery case in which the victim was battered and slashed with a knife outside the Sears Centre Arena. Detective Turman interviewed the victim, who was initially uncooperative. The victim eventually identified the offender, a 34 year-old resident of Chicago, and Detective Turman was able to locate him. The offender was subsequently charged with Battery.

Detective Zaba received a hit confirmation on a latent fingerprint from an open stolen vehicle case from earlier in the year. Detective Zaba was able to establish that the offender and victim knew each other from prior contacts. The victim would not pursue complaints on the Hanover Park resident, therefore he could not be prosecuted. This case has been closed.

Detective Zaba conducted an investigation in conjunction with patrol officers where three Chicago residents were arrested for credit card fraud. At the conclusion of the investigation, felony charges were approved for Possession of Fraudulent Credit Cards for one of the individuals. Several thousand dollars of property was recovered and returned to the rightful owners.

Detective Tenuto followed up on a delayed domestic battery report in which the offender, a 31 year-old male resident of Hoffman Estates, physically battered and spat on the victim. The victim attempted to leave the apartment numerous times but was physically stopped by the offender. Felony Review was contacted and joint interviews were conducted. During the interview, the offender

provided a full confession. Felony charges were approved for Unlawful Restraint & Criminal Damage to Property, along with misdemeanor Domestic Battery & Interference with 911.

Detective Tenuto followed up on an investigation in which the offender, a 36 year-old female resident of Hoffman Estates, had asked her boyfriend and business partner over thirty times to kill her exhusband. Detective Tenuto located the offender who refused to cooperate with police. Felony Review was contacted and briefed on the facts of this case. The Assistant State's Attorney responded to the Police Department and conducted interviews. Felony Charges were approved for Solicitation of Murder.

Detective Fernandez arrested a 55 year-old Lake in the Hills female resident, after an investigation revealed that she made numerous threats over Twitter to cause harm to a female Hoffman Estates resident. After locating the 55 year old suspect, Detective Fernandez was able to obtain a statement from the suspect and charged her with Harassment by Electronic Communications. The suspect also voluntarily turned over a handgun that she had for safe keeping, until this case is decided by the courts.

JUVENILE INVESTIGATIONS REPORT

Detective Gad continues to initiate lock down drills with all of the schools in town. In August, a complex drill was held at Hoffman Estates High School in which the lock down was facilitated during passing period, with a partial evacuation from the cafeteria and gymnasium.

SRO Kowal conducted residency investigations on 12 households that were suspected of falsifying residency in the district. SRO Kowal was able to close 8 of these cases.

SRO Kowal responded to a fight at the bus stop between Eisenhower students. The fight was determined to have started on the school bus and was handled as a school matter. Each student involved in the fight received two days out of school suspension.

SRO Donohue issued two citations for possession of alcohol by a minor and assisted in 8 residency checks with the Conant Administration.

SRO Donohue spoke to the entire student body regarding school safety during a school rally.

SRO Donohue recovered 16 iPads and 5 cell phones.

SRO Allen issued 1 truancy ticket. Detective Allen recovered 3 iPads and 12 cell phones belonging to HEHS students.

CANINE UNIT REPORT

During the month of August, Officer Marak and K9 Dozer were deployed during 10 incidents which included: (2) building searches, (5) vehicle searches and (3) community events/demonstrations.





PROMOTIONS

On August 7, 2017 Sergeant Kathryn Cawley was promoted to the position of Lieutenant of Police, assigned to the Operations Bureau, Investigations Division.

Officer Scott Lawrence was promoted to the position of Sergeant of Police, assigned to the Operations Bureau, Patrol Division, Watch I

Congratulations Lieutenant Cawley and Sergeant Lawrence on these promotions!

TACTICAL UNIT REPORT

On August 03, Officer Fesemver responded to an Area 5 apartment due to a report of a subject making suicidal statements. While on the scene. Officer Fesemyer spoke to the parent of a 15 year-old boy who was making suicidal statements. Officer Fesemver advised the parent that he would be willing to help her search her son's room for contraband and dangerous items in the interest of her son's personal safety. On August 04, Officer Fesemyer was contacted by the parent who requested that he return to assist in searching her son's room and disposing of any dangerous items that were found. The 15 year-old was not present as he was receiving inpatient psychiatric care. Officers Bartolone and Fesemyer went to the apartment and searched the 15 year -old's room at the request of the parent. Upon completing the search, several items of drug paraphernalia, one bottle of alcohol, a BB gun and several knives and homemade cutting instruments were located. The items were transported to the Hoffman Estates Police Department for destruction at the request of the parent.

On August 11, Officers Bartolone and Fesemyer were on routine patrol in Area 6 when they observed a vehicle with an equipment violation. A traffic stop was initiated at which time the passenger, who is a documented gang member, was found to have a valid warrant for his arrest. The offender was taken into custody and transported to the Hoffman Estates Police Department where he was processed before being released after posting bond.

On August 16, Officers Bartolone, Cawley and Fesemver went to an Area 2 apartment complex to locate a subject who was wanted on an arrest warrant for Domestic Battery. Upon arrival, the offender who was known to the Tactical Section was observed in a common area of the complex and was taken into custody. Upon searching the arrestee, 12 separately packaged unidentified pills were found on the arrestee. The pills were packaged in a way consistent with illegal narcotics. Efforts to identify the substance in the pills were unsuccessful at which time it was determined that they would be sent to the crime lab for analysis. The offender was processed for the arrest warrant and lodged to await transport to bond hearing. Additional criminal charges are pending identification of the pills the offender was found to be in possession of.

On August 18, officers were dispatched to an Area 4 residence for the report of a Domestic Battery. Dispatch advised that the offender had left the scene driving a white work van which was eventually located by Officers Bartolone and Fesemyer. The vehicle was observed committing traffic violations at which time a traffic stop was initiated. Officer Fesemyer approached the driver who was speaking rapidly about a fight he had with his The driver was acting erratically and was searched, subsequent to being taken into custody for aggravated speeding. Upon searching the offender, he was found to be in possession of two plastic baggies containing approximately 2.58 grams of cocaine and a rolled up dollar bill that appeared to be used to ingest cocaine. The offender was transported to the Hoffman Estates Police Department where field sobriety tests were administered. The offender failed all tests given and agreed to provide a urine sample for analysis. The offender was charged with Possession of a Controlled Substance, Aggravated Speeding, Driving While License Suspended and Driving Under the Influence. Officers completed their Domestic Battery investigation and charged the offender as well.

On August 19, Officer Fesemyer was on routine patrol in Area 1 when he observed a vehicle commit a traffic violation. Officer Fesemver stopped the vehicle and approached the driver. While speaking to the driver, Officer Fesemyer noticed that the passenger appeared extremely nervous and had a hard time providing his birthdate. Officer Fesemyer obtained consent to search the vehicle and upon getting the passenger out of the vehicle to search it, he observed that it appeared that the subject had stuffed something in his shoe in an effort to hide it. The offender was later found to have hidden his Illinois Identification card in his sock. The offender's real name was run at which time he was found to have a valid warrant for his arrest. offender had initially provided his brother's name to avoid being found to have a warrant. The offender was taken into custody and charged with Obstructing Justice and the warrant.

SPECIAL / STAFF SERVICES DIVISION REPORT

A number of projects and programs were completed and continued in the Special Services & Staff Services Division during August 2017. Some of these included:

Sgt. Mueller scheduled vest and uniform fittings for the new recruits.

August 7 - Probationary Officers Joseph Jennings and Gary Jones started training at the Cook County Police Academy.

August 10 - Sgt. Mueller sent out an electronic training bulletin on bond cards. This contained new information from the Circuit Court of Cook County on bond card usage and approved companies.

Sgt. Mueller monitored the police Facebook messages and status while responding to citizens questions.

Several key messages were delivered this month on Facebook including information on the following:

- o National Night Out
- o School Zone safety
- o Special Olympics Truck Convoy
- REACH Special Education Facility opening

Sgt. Mueller organized a new online training unit for Bloodborne Pathogens and Hazardous Materials. This will save the Village money since the service we were using started to charge for the training.

August 30 – Sgt. Mueller composed an electronic training bulletin with several new law amendments.

Training hours for August totaled 1149.75 hours which included: 78 hours of Admin, 516.75 hours of General, 113.75 hours of Investigations, 12 hours of Law, 76 hours of Policy, 198.25 hours of Tactics and 155 hours of Use of Force.



Total training hours year to date total 14,471.75 hours.

ADMINISTRATIVE SERVICES REPORT

August 8 – ASO Notarnicola met with the owner of Gun Busters to destroy guns and metals in the property room.

August 23 – ASO Notarnicola and ASO Wisniewski drove to the Cook County Bomb Squad location in Maywood to drop off fireworks and ammunition collected so the Bomb Squad could properly dispose of them.

Total YTD new items inventoried	1613
Total YTD items sent to lab	156
Total YTD items returned from lab	130
Total YTD items returned to owner	381
Total YTD transfers handled	12464
Laundered Prisoner Blankets	285
Items Destroyed	3392

COMMUNITY RELATIONS REPORT



Schedules for St. Hubert's, Thomas Jefferson, and Lincoln and Timber Trails were finalized and classes will begin in September.

Community Relations:

August 29 - Officer Bending attended a Cub Scout Pack 332 meeting at Whiteley Elementary School. Officer Bending spoke to 25 1st through 4th graders about bicycle safety. Officer Bending provided the group with pamphlets and conducted bicycle inspections. Once the presentation and safety check were complete, the pack took a bicycle trip around Westbury Park.

Special Olympics:

August 16 - Officers Bending, Kruschel and Sergeant Mueller attended and manned the Special Olympics booth at the Midwest Police and Security Expo at the Tinley Park convention center. Special Olympics merchandise and Harley Davidson raffle tickets were sold to raise money for Special Olympics Illinois.

Over the past several months, Officer Bending has been planning the 3rd annual "Sears Centre Truck Convoy for Special Olympics Illinois." Thanks to the assistance of Officers Kruschel, Lynch, Wiegert, Teipel, Sergeant Reichel and Explorers from Post 806, the planning culminated in a successful event at the Sears Centre Arena.

August 26 - This year the Truck Convoy event was more successful than ever. A total of 96 vehicles participated in the Convoy. The event raised over \$22,500 for the athletes of Special Olympics Illinois.



Cub Scouts

Girl Scouts workshop

Computer classes

Children's Art Class

"Happenings at the CRC"

Library Literacy

Adult ESL classes

Scout Reach Program

Promise to Play

Teen Center activities planned

PROBLEM ORIENTED POLICING REPORT

August 15 – Officer Kruschel met with a resident regarding a neighbor problem on the 1300 block of Cooper Road. Kruschel was able to settle the differences between the two neighbors.

August 18 – Officer Kruschel and Sergeant Mueller met with Ray Pollum, a RING Video Doorbell Senior Advisor. He provided information about implementing geo-fencing software to view video from any Ring Video Doorbell registered in Hoffman Estates. Ray also provided informational materials for the latest products they offer. The program is still in the developmental stages, but could prove to be a valuable asset to law enforcement.

August 25 - Thomas Jefferson Elementary School PTA hosted a "Back to School Picnic". Officers Bending and Kruschel attended the event and met with area school children and their parents. The kids were treated to a tour of the HEPD DARE car and received Jr. Police Officer stickers and badges. Special thanks to K-9 Officer Marak and Dozer for an outstanding performance. Fun was had by all.

August 30 - Sgt. Mueller and Officer Kruschel attended the Senior Safety Fair at the Triphahn

Center. Information was passed out to the seniors and questions were answered. The attendees were all extremely thankful for the police.

Reports forwarded/initiated: 5

- 3 Neighbor complaints
- 2 Animal complaints

Crime Hazard Alerts for August 2017: 21

- 18 Open Garage Doors:
- 3 Valuables left in vehicle



Officer Joe Kruschel and Officer John Bending talk with students from Thomas Jefferson School.

EXPLORER POST 806



Pictured left to right: Explorer Matthew Heroldt, Officer Joe Kruschel and Explorer Paul Reichel

On August 1 – 4 Explorers Matthew Heroldt and Paul Reichel competed in the Law Enforcement Explorer State Competition which was held at Lewis University in Romeoville, IL. They were under the supervision of Advisors ASO Notarnicola and Officer Joe Kruschel, and competed in 10 events throughout the week against 49 other explorer teams with over 200 Explorers in attendance. It was a great learning experience for the Explorers who came away with two awards; 4th Place in Traffic Stop Scenarios, and 2nd Place in Team Building Obstacle Course. Advisor Lisa Notarnicola earned a trophy in the Advisor Bicycle Course.

TRAFFIC SECTION REPORT

On August 14. Officer Teipel was conducting a T.A.R.G.E.T. enforcement detail at the intersection of Moon Lake Boulevard and Volid Drive when he observed a vehicle disobey the stop sign. He conducted a traffic stop of the vehicle and spoke with the driver, a 28 year old resident of Hoffman Estates, and conducted a routine LEADS / SOS check which revealed the driver had a valid warrant for his arrest from DeKalb County for stalking. The driver was placed under arrest and also issued citations for disobeying a stop sign clearing this case by arrest

From August 15-25 the Traffic Section conducted T.A.R.G.E.T enforcement as part of back to school safety concerns. The T.A.R.G.E.T enforcement was conducted on dates in relation to each school district opening. The Traffic Section was assisted by the Patrol Division. Officers responded to schools not only for enforcement but for a general presence and to send a message of safety for the school year.



The Traffic Section worked with the Village of Hoffman **Estates Transportation** Engineering and Division reference the speed limit signs on Higgins Road, Based off of enforcement at the start of the school year at HEHS, several issues with signs were brought to the attention of the Illinois

Department of transportation (IDOT). In a correspondence received from IDOT, the median Speed Limit 40 sign would be more visible if located further east and an additional westbound sign would be located 0.1 mile east of Gannon Drive to reinforce the 40 mph zone in front of the high school.

On August 22, Officer Lynch responded to the intersection of Golf Road and Barrington Road for a report of a traffic crash. During the crash investigation he discovered that the driver at fault for the crash, a 17 year old juvenile from Carpentersville, did not possess a valid driver's license. The driver was placed under arrest and issued citations for no valid license and improper lane usage clearing this case by arrest.

A truck enforcement scale date was conducted with the Illinois State Police on August 24.

On August 29, Officer Teipel was conducting speed enforcement in the area of Higgins Road, East of Ash Road when he observed a vehicle traveling at 65 M.P.H. in a posted 45 M.P.H. zone. He conducted a traffic stop and spoke with the driver, a 33 year old from Melrose Park who indicated that she did not have a license. Officer Teipel confirmed through a routine S.O.S. check that the driver had a suspended license. She was placed under arrest and charged with operating a vehicle while driver's license is suspended, speeding (+20) and no valid proof of insurance clearing this case by arrest.

On August 31, the Traffic Section and the Patrol Division assisted the Illinois Department of Transportation and on site contractors with a temporary shut down and traffic direction of the Barrington Road and I90 overpass project for the installation of traffic lights.

The Traffic Section followed up on 14 hit and run or incomplete crashes and 5 abandoned vehicles.

LETTERS OF APPRECIATION



Village President 3illie D. Roth

Village Clerk Kittie L. Kopitke Village Trustees Michael H. Baumer William J. Carlson James P. Cecille William W. Harper Larry Schmidt Mary F. Thon

August 15, 2017

Mr. Ted Bos, Chief of Police Hoffman Estates Police Department 411 W. Higgins Road Hoffman Estates, IL 60169

Dear Chief Bos:

I would like to thank Officers Nathan Parks and Scott Melzer for their professionalism and performance during a pre-planned mutual aid request to the Streamwood Police Department.

On July 28th and 29th the Village of Streamwood hosted its annual Summer Celebration festival at 700 W. Irving Park Road. This annual event had the potential to rapidly overwhelm our department's resources.

Officers Parks and Melzer's assistance was instrumental in ensuring the safety of our residents and guests during this event. Please extend our appreciation to your officers who came to our assistance.

Sincerely,

Edward Valente Chief of Police

Ell Valeto



LETTERS OF APPRECIATION



VILLAGE OF SCHAUMBURG

POLICE DEPARTMENT / 1000 W. SCHAUMBURG ROAD / SCHAUMBURG, IL 60194-4198 847.882.3586 / FAX 847.882.3846 / WWW.VILLAGEOFSCHAUMBURG.COM

August 23, 2017

Hoffman Estates Police Department Chief Ted Bos 411 W Higgins Road Hoffman Estates, Illinois 60169

Dear Chief Bos.

I would like to thank Officer Jones-Wilson and your agency for the assistance rendered to the Schaumburg Police Department during a recent ILEAS activation.

On Monday, August 14 at 1725 hours we received a report of a male shot in the chest in the parking lot of a Walgreens located at 1180 S. Roselle Road. The victim later succumbed to his injuries and the investigation turned into a homicide investigation.

During the course of the initial investigation Officer Jones-Wilson responded to the location for a Level I ILEAS Car Plan and was assigned to traffic direction duties.

Please extend my sincere appreciation to Officer Jones-Wilson who came to our aid, for her professionalism, commitment and assistance. This cooperation between departments proved invaluable.

Please do not hesitate to contact me or any member of my staff in the future, for any assistance you may need. We will be more than happy to reciprocate.

Sincerely,

James E. Lamkin Chief of Police

LETTERS OF APPRECIATION



VILLAGE OF SCHAUMBURG

POLICE DEPARTMENT / 1000 W. SCHAUMBURG ROAD / SCHAUMBURG, IL 60194-4198 847.882.3586 / FAX 847.882.3846 / www.villageofschaumburg.com

August 25, 2017

Hoffman Estates Police Department Chief Ted Bos 411 W Higgins Road Hoffman Estates, Illinois 60169

Dear Chief Bos,

I am writing to thank your agency and commend Tim Stoy for assistance rendered to the Schaumburg Police Department during a homicide investigation.

On Monday, August 14, at 5:15 pm, Schaumburg patrol officers were called to the 1100 block of South Roselle Road for a man who had been shot. Upon arrival, officers located a 37 year old male with a single gun shoot wound to his abdomen. He was transported to Lutheran General Hospital where he died several hours later. The Cook County Medical Examiner's Office ruled his death a homicide.

A suspect, Oliver Rhone, was developed through interviews, witnesses, and other information collected at the crime scene. Rhone is a 37 year old resident of Glendale Heights. The Major Case Assistance Team's surveillance unit was activated to monitor numerous locations in attempt to apprehend the suspect. Rhone eventually turned himself in and was subsequently charged with one (1) count of 1st Degree Murder.

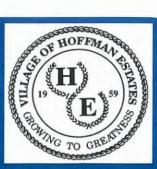
Please extend my sincere appreciation to Tim who came to our aid, for their professionalism, commitment and assistance. This cooperation between departments proved invaluable.

Never hesitate to contact me or any member of my staff in the future, for any assistance you may need. We will be more than happy to reciprocate.

Sincerely,

James E. Lamkin Chief of Police

VILLAGE OF HOFFMAN ESTATES DEPARTMENT OF HEALTH & HUMAN SERVICES MONTHLY REPORT



To: James H. Norris, Village Manager

August 2017

Prevention and Wellness

The Health and Human Services Training Program is pleased to announce that the 2016-2017 psychology trainees have successfully complete their training year at the Village. They provided more than 2100 hours of individual, family, and couples counseling. To celebrate their accomplishments, the Department hosted a graduation/farewell lunch on August 15, 2017. The new training class will begin on September 5, 2017.

HHS and HRM in conjunction with the Employee Wellness Committee continued planning for the 2017 Benefits of Wellness Fair which is scheduled to take place on October 12, 2017. Vendors are being scheduled and event activities are being planned.

Nursing staff began ordering flu vaccine and related supplies for the 2017-2018 flu season. Clinics will be scheduled for October. A yearly flu vaccine is the most important step to protect yourself and others from the flu. Flu vaccine protects against the most common circulating viruses and can reduce illness, missed work and school, and prevent flu related hospitalization.



Everyone 6 months and older should get a flu shot. For those who cannot receive a flu vaccine, it is important that all close contacts are immunized to help protect them from the flu. Health and Human Services will offer the Quadrivalent vaccine for adults and children six months and older. We also have high-dose flu vaccine for seniors age 65 and older.

Community outreach is a central goal of HHS. On August 30, 2017, community nurse Teresa Alcure and nursing supervisor Cathy Dagian attended the 50+ open house and community health fair which



was held at the Triphahn Center. Nursing staff provided blood pressure screenings and pulse checks at the fair. Vision and Hearing screenings resumed on August 23, 2017 in the local pre-schools and day cares. These screenings provide essential information that ensures children are properly tested for visual and/or hearing deficits. HHS nurses attended the Northwest Municipal Nurses meeting which was held at the Village of Mt. Prospect on August 2, 2017. A presentation on Dieticians at Home was conducted. Nursing supervisor Cathy Dagian attended the

Vaccine Hesitancy Webinar on August 9, 2017 and the I-Care News and Review webinar on August 17, 2017. Teresa Alcure and Cathy Dagian attended the Illinois Department of Public Health (IDPH) School Health Update webinar on August 23, 2017.

During the month of August, nursing staff provided 246 children's vaccinations at the children immunization clinic and the back to school clinic. Three hundred and eighty-eight total antigens were prevented through these vaccinations. Nursing staff provided 7 adult immunizations. Two hundred and eight preventative screenings were completed which include Tanita body analysis, blood pressure checks, pulse screenings, blood sugar, and hemoglobin checks. Six Cholestech exams were completed by nursing staff in August. Vision and Hearing screenings continue to be in demand from HHS nursing staff who conducted 15 screenings in August.

HHS in conjunction with the Park District continues to provide youth services at Vogelei Teen Center. The Teen Center is open Tuesdays from 6:30-8:30 pm and provides a safe environment for youth to gather during afterschool hours. During the month of August, there were 41 contacts with youth. Health and Human Services is proud to partner with the Police Department's Explorers Program to bring new and innovative programming to the youth at the Teen Center. On August 17, 2017, Dr. Audra Marks met with Officer Lisa Notarnicola and Officer Joe Kruschel about the Explorers program and effective ways to partner. On August 30, 2017, Dr. Audra Marks presented to the Explorers about opportunities for them to present various workshops to the Teen Center youth. These workshops will help build leadership skills and foster positive community involvement.

The Health and Human Services department continues to partner with the Hoffman Opportunity Center to provide services to the community. Dr. Monica Saavedra attended the monthly HOC meeting on August 21, 2017. This fall, HHS will be facilitating a 3 part parenting series that focuses on building healthy attachment between parents and their children. The first installment will be held in September 2017 and will be conducted in English and Spanish.

Treatment and Crisis Response

Currently, HHS clinical psychology staff has 99 active clients. During August, 117 hours of individual counseling and 2 hours of couples counseling were completed. Intake appointments were on hold during the month of August until the new training cohort begins in September.

Dr. Monica Saavedra, Dr. Audra Marks, and Dr. Lauren Nichols attended the Association of Chicagoland Externship and Practicum Training (ACEPT) meeting on August 4, 2017 hosted at The Village of Hoffman Estates. Dr. Monica Saavedra stepped into the role of Past-President of ACEPT at this meeting which will complete her three year term. Dr. Audra Marks presented on *Intrusions in the Therapy*

Room and How to Address Intrusions in Supervision at the meeting. Continuing Education Credits (1.5) were provided for this presentation in partnership with the Chicago School of Professional Psychology.



HHS continues to be a volunteer service extension site for the Salvation Army program. Through this program, HHS provides Salvation Army Emergency Assistance services to Hoffman Estates' residents in need. This fund provides limited financial support to families who show a need due to an unexpected emergency (i.e. insufficient funds for rent or past due utility bill). Staff meets with each client for approximately 45 minutes to assess the need for

additional services and/or referrals. During the month of August HHS provided financial assistance through the Salvation Army program to 3 residents.

HHS is a designated site for individuals to apply for the Nicor Gas Sharing program. The program provides payment assistance with gas bills for those who qualify and meet income requirements. During the month of August, one resident was assisted.

HHS provides assistance to residents in need of temporary medical equipment such as wheelchairs, walkers, canes, and crutches through the Lending Closet program. During the month of August, 5 residents were assisted.



Drugs/Sharps Collection

During the month of August, HHS staff collected 70 containers of sharps and 415 containers of expired medications through the pharmaceutical and sharps collection program.

Spotlight Story

On Tuesday, August 1, 2017, youth at the teen center, Park District staff, and Village of Hoffman Estates staff planted flowers and vegetables in the gardens outside of the teen center at 650 W Higgins Road. The Village of Hoffman Estates provided the flowers, vegetables, soil, shovels, and gardening gloves for the teens. The teens in attendance were excited about eating the cucumbers that had been planted the year before.



Additional Activities

- Dr. Monica Saavedra attended the Senior Commission monthly meeting on August 8, 2017.
- Dr. Monica Saavedra and Dr. Audra Marks attended the HHS performance measures meeting on August 10, 2017.
- Dr. Monica Saavedra attended the Youth Commission's ALICE computer animation class on August 12, 2017.
- Dr. Audra Marks attended the Commission for Disabled Residents meeting on August 17, 2017.
- Dr. Monica Saavedra attended the Youth Commission monthly meeting on August 17, 2017.
- Cathy Dagian, nursing supervisor, and Dr. Monica Saavedra attended the Village's Recycling Event at Public Works on August 19, 2017.
- Dr. Monica Saavedra attended the Alden Senior Advisory Board Meeting on August 21, 2017.
- Dr. Monica Saavedra provided Sandtray Therapy training for the Children's Advocacy Staff on August 23, 2017. Twelve staff members were in attendance.
- Cathy Dagian and Dr. Monica Saavedra attended the Senior Commission's Senior Appreciation Luncheon event on August 24, 2017.
- Dr. Monica Saavedra met with Kristin Jordan of Schaumburg Mental Health Services to discuss community partnerships on August 25, 2017.
- Dr. Audra Marks attended the Hoarding Seminar at Schaumburg Township on August 30th.

m Selpsp

Monica Saavedra, Psy.D. Director, Health & Human Services (H)

Audra Marks, Psy.D.

Assistant Director, Health & Human Services

August, 2017

Total People Served:	- North Control	<u>H</u>	ealth Services	Provided			
Children's/Baby Clinic People Served:		August, 2017	Year to Date	Last Year to Date	2016 Total		
Children's Clinic: 80	Total People Served:	257	2765	2766	4022		
Children's Clinic: 33 44 46 63 53 50 50 50 50 50 50 5							
Baby Clinic; 133	Children's/Baby Clinic Peop	ole Served:					
Totals	Childrens Clinic:						
Shots Given:	Baby Clinic:	33					
Children's Clinkr: 175	Total:	113	259	423	625		
Baby Clinic:	Shots Given:			and the same of the same	2 - 1 - 1 - 1 - 2 - 2		
Children's Flux	Children's Clinic:	175					
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Total Antigens: 388 908 **Total Antigens: **Total Antige	Children's Flu:			17			
Vision/Hearing Total:	Total Combined Shots:			840	1397		
Vision/Hearing Total: 15 1191 978 1785	Total Antigens:	388	908	*Data not available	*Data not available		
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Adult Flu:	Vision/Hearing Total:	15	1191	978	1785		
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Hep B	Hep A/Menactra		7	7	9		MAXIMUM RESERVE
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Twinrix:				17	25		
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Pulse: 103 564 472 615 615 616 6	Charles and the Control of the Contr						
Blood Sugar:							South Services
Cholestech: 6 51 31 48							
Hemoglobin: 1 56 130 148							一つ はまれつ とり間
Total: 214							
Consultation Time Spent: 63 minutes 8.85 Hours 5.4 Hours		_					The state of the s
Human Services Provided							
August , 2017 Year to Date Last Year to Date 2016 Total	consultation Time Spent.					100	
Total People Served: 99 807 965 1198						1976 74 05 68	
Counseling Sessions:					-		
Individual Counseling:	Total People Served:	99	807	965	1198		
Individual Counseling:							
Intake:	Counseling Sessions:		95-16 Y No. 50		and the state of	SUESTERNA	
Couples Counseling: 2							
Family Counseling: 0 32 65 69							
Total Sessions: 119 1752 1737 2233							
Number of Test Batterys August August 2017 Batterys Test Batterys Test Batterys Test Batterys							
Number of Test Hours of Testing Statterys August		119	1752	1737	2233		
Batterys August	Psychological Testing:						100 miles
Total: 0 0 0 4 7		Batterys August					
Outreach Times Held in August , 2017 August , 2017 Y-T-D Participants Times Held in 2017 Last Y-T-D Participants Participants Community Outreach Blood Drive: 0 0 46 2 116 CERT: 1 15 75 4 140 Take Charge of Health: 0 0 4 1	Total:		0	0	4	7	
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Take Charge of Health: 0 0 4 1							
Therapy Ling Figure 2017. The file of the						-	6
Vogelei: 3 41 339 22	Therapy Dog Thursday:						112

Events/Fairs:	1					
Total:			653	10	*Data not available	of the state of
HOC Programs:	9	,	, 03.	10		Tom
Book Club	. () 8	5	0	
Total					0	
Employee Programs:			0.07			
Total:	(0 0	180	7	*Data not available	
Human Services Groups:			M- 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			
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Real Girls, Real Talk	(0	
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Assistance Programs:			gray was	Buck of the state		
	August , 2017 Participants	Year to Date	Last Year to Date	2016 Total		
Nicor:	1	. 7	14			
Salvation Army:	. 3	20	12	12		
Lending Closet:	5	62	112	147		Merch College
Total:	9	89	138	187		At the world
		Health Clinic Re	evenues			
	August, 2017	Year to Date	Last Year to Date	2016 Total		
Children's Clinic	\$ 592.00	\$ 1,713.00		\$ 5,475.30		
Hoffman Baby Clinic	\$ 322.00	\$ 382.00	\$ 216.00	\$ 298.00		
Other Clinic/Fairs	\$ -	\$ -		\$ -		
TB tests	\$ 12.00	\$ 388.00		\$ 696.00		
Lipid Profile/Cholestech	\$ 44.00	\$ 782.00		\$ 1,059.00		
Adult Shots	\$ -	\$ 900.00	\$ 1,480.00	\$ 1,770.00		
Employee Shots:	\$ -	\$ -		\$ 150.00		
Blood Sugar:	\$ 3.00	\$ 20.00		\$ -		1/61
Glucose & Hemoglobin:	\$ 7.00	\$ 129.00		\$ 85.00		1 (1 (1 (1 (1 (1 (1 (1 (1 (1 (1 (1 (1 (1
Medicaid:	\$ -	\$ 1,324.25		\$ -		
Flu/Medicare:	\$ -	\$ 2,810.04		\$ 760.00		
Children's Flu Clinic:	\$ -	\$ 20.00		\$ 460.00		
Vision & Hearing:	\$ -	\$ 2,205.00	\$ 6,190.00	\$ 7,155.00		
All Kids:	\$ -	\$ -	\$ -	\$ -		
Total:	\$ 980.00	\$ 10,673.29	\$ 12,284.30	\$ 17,908.30		Market Control
		Human Services				
	August, 2017	Year to Date	Last Year to Date	2016 Total		
Counseling:	\$ 1,856.00		\$ 18,756.00	\$ 26,602.00		
Testing:	\$ -	\$ 150.00	\$ 950.00	\$ 1,175.00		
Total Revenue:	\$ 1,856.00	\$ 22,874.00	\$ 19,706.00	\$ 27,777.00		

August 2017



To: James H. Norris, Village Manager

VILLAGE OF HOFFMAN ESTATES EMERGENCY MANAGEMENT AGENCY

Below are ACTIVITIES for Emergency Management Agency (EMA) and the EMA Auxiliary employees for the month of August 2017:

Training:

On August 15 EMA Coordinator Bob Langsfeld attended the NIEMC meeting held in Schaumburg. Topics of discussion included the recent microburst in Schaumburg and available resources through the Lake County Multi Agency Resource Center for flooding victims.

On August 16 Hoffman Estates EMA members met to discuss upcoming 2018 training plans.

On August 17 Bob Langsfeld and newly joined EMA member Gloria Antonelli attended the annual American Red Cross training seminar on bio terror.

Activations:

On August 5 three (3) EMA members provided traffic control and manned the Public Education Trailer for the Park District's event Party in the Park.

On August 10 Hoffman Estates EMA members were invited to attend the Church of the Cross Community picnic. Community Alert System information was passed out as well as how to sign up for the service.

On August 10 EMA provided special need parking control and monitored the changing weather at the Village Green.

On August 25 EMA members provided traffic control at both local high schools during home football games.

On August 30 EMA members provided parking and traffic control assistance for Hoffman Estates High School's Parents Night.

Preparedness:

On August 9 EMA Coordinator Bob Langsfeld met with Mick Fleming of Northwest Central Dispatch concerning planning a tabletop exercise on Weather.

On August 9 the Palatine EMA intern toured our Emergency Operations Center (EOC) at the police department.

On August 10 Bob Langsfeld attended an IEMA Administrative Code meeting in Bensenville with the IEMA Director and surrounding area EMA Coordinators. Concerns over the changes to the administrative code were expressed to the Director.

On August 19 John Zietlow hosted the EM COMM Roundtable training at the Police Department. The training session was the result of the after action report from Schaumburg's Point of Distribution exercise and the need for training about formal messages vs. tactical messages and the IC 213 message form.

On August 30 Bob Langsfeld attended an Emergency Management meeting at the Alexian Brothers Behavior Health Hospital (ABBHH).



The new outdoor warning siren was installed at Fairview School this month. The siren has a battery backup so if the electricity to the area fails the siren will still sound the warning. The former siren was a 1970 model and did not function when the electrical system failed.

Jeffrey G. Jorian Fire Chief

To: James H. Norris, Village Manager

FIRE DEPARTMENT MONTHLY REPORT

August 2017

This month's activities resulted in the Fire Department responding to 461 calls for service, 335 incidents were for emergency medical service, 120 incidents were suppression-related, and 6 were mutual aid to other fire departments.

The following is an overview of activities and emergency responses for the month of August.

9 9 Jorian
Jeff Jorian, Fire Chief

Emergency Incidents of Interest:

8-2-2017 - #17-0003352 - Bode and N Barrington - Pedestrian V Motor Vehicle

Units responded to the listed location for a motor vehicle vs. pedestrian crash. A24 arrived on scene, took command, and initiated patient care in the roadway near the northeast corner. E22 arrived and assumed command, with E22 and T22 blocking northbound Barrington Rd and westbound Bode Rd. ALS care was provided and Pt was moved to A24 and transported to the hospital.

8-5-2017 - #17-0003388 - 735 Orange Lane - Building Fire

Companies responded for report of garage fire. A21 arrived on the scene and reported a single story, single family home with smoke showing from a closed garage door. A21 met with the occupant who stated everyone was out of the house. E21 arrived on the scene and assumed command. E21 upgraded the alarm to a Code 4. E21 ordered a hose line pulled to the outside garage door. After the line was charged, the door was forced and the main body of fire was extinguished. Inside, companies found some extension into the interior of the house in the back corner of the kitchen which we extinguished.

1900 Hassell Road Hoffman Estates, Illinois 60169 www.hoffmanestates.org

Phone: 847-843-4825 Fax: 847-781-4849 William D. McLeod MAYOR

Gary J. Pilafas TRUSTEE

Gayle Vandenbergh

Karen V. Mills

Gary Stanton TRUSTEE

Bev Romanoff

Anna Newell Trustee

Michael Gaeta Trustee

James H. Nortis VILLAGE MANAGER

8-22-17 - #17-0003630 - Firestone Dr - Code 3 Gas leak

Called for a natural gas line cut outside from road construction. E23 and A23 checked surrounding homes for vapors with monitoring equipment. HEPD blocked off the road till Nicor arrived and controlled the leak.

8-22-17 - #17-0003633 4530 Capstan Dr. (Code 4 Structure Fire)

Companies called to 2 story single family home for fire in the attic. A23 arrived and assumed command reporting minor smoke. E23 arrived and assumed command reporting moderate smoke coming for roof. A23 informed E23 C/O that residents are all out of building and that a plumber said the fire started in the master bathroom from him sweating pipes. After the fire was found in the attic and mansard roof, 3 hose lines were used to control the fire. Personnel from all four stations as well as mutual aid from Palatine and Palatine Rural were used on scene.

<u>8-26-2017 - #17-0003708 - W Golf and N Barrington - Accident with entrapment</u>
Companies responded to the traffic accident with injuries. T22 arrived, established command, and upgraded the response to entrapment. The vehicle doors and roof were remove to allow for the patients to be placed on backboards for transport and treatment to St Alexius.

Mutual & Auto Aid Incidents

8-12-2017 - #17-0003486 - 217 Oak Knoll CT Schaumburg - Building Fire

TWR22 and 600 were dispatched into Schaumburg for a working structure fire. TWR22 arrived on scene and was assigned salvage & overhaul. 600 arrived on scene and was assigned the role of "Safety Officer." TWR22 worked without incident and vacated the building by order of command so that investigation may begin. TWR22 returned to quarters and 600 remained on scene until released by command.

8-16-17 - #17-0003557 - 4052 Club Tree Dr. Streamwood - Code 4 Structure Fire
TWR22 responded into Streamwood for a structure fire. TWR22 was assigned primary search
of the unit next door. Primary search was performed in the unit and reported "All Clear."
There was a lot of smoke in the unit so TWR22 ventilated the unit using a fan off of the
Streamwood Truck.

ADMINISTRATIVE DIVISION

- Chief Jorian participated in the following events during the month:
 - Attended the NWCH Healthcare Leadership Committee Lunch Meeting at Station #22
 - Participated in a Labor/Management Meeting with the Union leadership team
 - Was fortunate to be able to view the solar eclipse during my lunch hour
 - Met with a representative from, and was informed on the Tollway's power distribution buildings (IPDC) along the newly constructed corridor
 - Attended resident Patricia McGlinn's surprise retirement party at SAMC
 - Conducted the first portions of the department's promotional testing for the positions of Captain and Lieutenant

OPERATIONS DIVISION

- Deputy Chief Fortunato participated in the following events during the month:
 - Attended the MABAS Division Two Chiefs Meeting.
 - Attended the MABAS Division One Deputy Chiefs Breakfast Meeting.
 - Attended MABAS Division One Special Operations SOG/SOP Meeting.
 - Attended Firehouse Software / Grant Writing Committee Meeting
 - Attended NWCD Liaison meeting.
 - Attended NWCD CAD Group Meeting.
 - Attended NWCD CAD RFP Review Meeting.
 - Attended a Department Committee Meeting for the purchase of a new engine.
 - Conducted multiple meetings with Company Officers on Divisional responsibilities and budget preparations.
 - Participated in a Labor/Management Meeting with the Union leadership team
 - Attended the Fire Chiefs meetings at Station 22.
- Assistant Chief Mackie participated in the following events during the month:
 - Attended MABAS 1 Training Committee Meeting in Rolling Meadows.
 - Completed interviews with three NWCH Paramedic students.
 - Completed a training drill planning walk through at old fire station 24.
 - Attended NWCH Leadership lunch at Station 22.
 - Attended a demonstration of the Max Fire Box training prop.
 - Attended all three training classes of Firefighter Behavioral Health at Station 22.
 - Completed train the trainer class for the MABAS 1 Training Officers on the new BullEx Digital Attack Training Simulator.
 - Attended the MABAS 1 Active Shooter / Hostile Event meeting at the Palatine Fire Department.
 - Completed a Live Fire Training planning meeting at the Carol Stream Fire Department.
 - Attended the Transitional Fire Attack Training class at Station 22.
 - Picked up a forcible entry training prop from the Elk Grove Fire Department.
 - Picked up Car 5 (Dodge Ram) from Eby Graphics / Ultra Strobe.
 - Attended the retirement celebration luncheon for Police Officer Mark Laughlin at the Police Station.
 - Worked the Men's Volleyball events at the Sears Centre Arena.

	PUI	B ED EOM August 2017	
CLASSES			
Date	Location	Description:	
8/05/17	St. 24	Public CPR for 5 students: Cannone – 4.0 hours - 5 Adults	



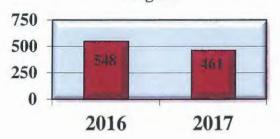
EOM - Monthly Type of Alarm Report - Summary

Jeffrey Jorian
Fire Chief

Alarm Date Between {8/1/2017} And {8/31/2017}

Type of Alarm Response	Count	Percent
Code 1: Medical Emergency (ALS & BLS)	335	72.66 %
Code 2: Single Company Response	28	6.07 %
Code 3: Structure Fire/Inside Odor of Natural Gas	10	2.16 %
Code 4: An upgrade of any initial response	3	0.65 %
Traffic Accident with entrapment	6	1.30 %
Automatic fire alarm, full fire position	37	8.02 %
All traffic accidents with injuries	12	2.60 %
Brush Fire. Upgrade from a Code 2	0	0.00 %
MABAS Box alarm to another town	2	0.43 %
Car fires (outside of building)	3	0.65 %
CO response without reported symptoms	5	1.08 %
Water rescue exclusive of pools or tubs	0	0.00 %
Water rescue upgraded from a D1	1	0.21 %
NIPAS EST Activation	0	0.00 %
Elevator Response	3	0.65 %
HazMat Level I Response	0	0.00 %
HazMat Level II Response	0	0.00 %
Residential CO (people feeling ill)	0	0.00 %
nside Odor Investigation	9	1.95 %
Mutual aid request (including Code 13)	6	1.30 %
MABAS incident	0	0.00 %
9-1-1 open line	0	0.00 %
Truck fire (outside of building)	1	0.21 %
Technical Rescue	0	0.00 %
Count of Ir	ncidents 461	

Total Emergency Responses August





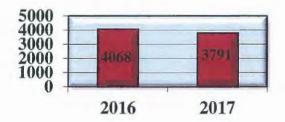
EOM - Year to Date Type of Alarm Report - Summary

Jeffrey Jorian
Fire Chief

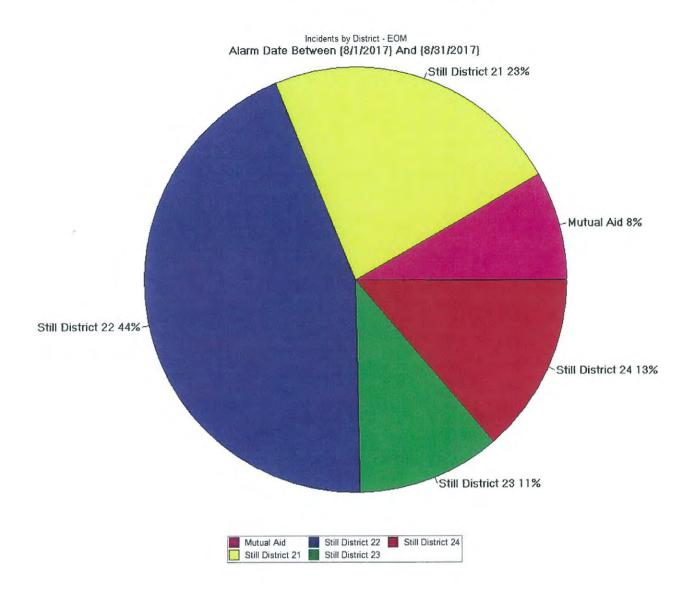
Alarm Date Between {1/1/2017} And {8/31/2017}

Type of Alarm Response		Count	Percent
Code 1: Medical Emergency (ALS & BLS)		2707	71.40 %
Code 2: Single Company Response		247	6.51 %
Code 3: Structure Fire/Inside Odor of Natural Gas		92	2.42 %
Code 4: An upgrade of any initial response		12	0.31 %
Traffic Accident with entrapment		32	0.84 %
Automatic fire alarm, full fire position		362	9.54 %
All traffic accidents with injuries		125	3.29 %
Brush Fire. Upgrade from a Code 2		0	0.00 %
MABAS Box alarm to another town		6	0.15 %
Car fires (outside of building)		21	0.55 %
CO response without reported symptoms		40	1.05 %
Water rescue exclusive of pools or tubs		0	0.00 %
Water rescue upgraded from a D1		1	0.02 %
NIPAS EST Activation		0	0.00 %
Elevator Response		35	0.92 %
HazMat Level I Response		1	0.02 %
HazMat Level II Response		3	0.07 %
Residential CO (people feeling ill)		0	0.00 %
nside Odor Investigation		58	1.52 %
Mutual aid request (including Code 13)		42	1.10 %
MABAS incident		0	0.00 %
9-1-1 open line		0	0.00 %
Truck fire (outside of building)		5	0.13 %
Technical Rescue		2	0.05 %
	Count of Incidents	3791	

Total Emergency Responses Year-to Date



EOM - Incident by District Summary





EOM - Ambulance 22 Monthly

Jeffrey Jorian Fire Chief

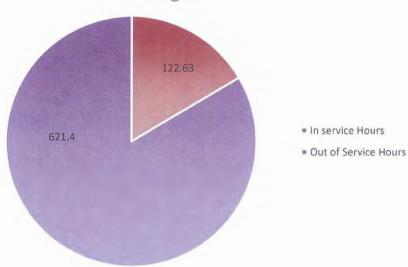
Date Between {8/1/2017} And {8/31/2017}

Start	Total	Percent of Hours	
Date	Hours	per Month	
August	122.63	16.4825 %	

Total In-Service Hours 122.63 of 744.00

Total Percentage of Hours In Service 16.483 %

Ambulance 22 In service hours August





EOM - Ambulance 22 Summary

Jeffrey Jorian Fire Chief

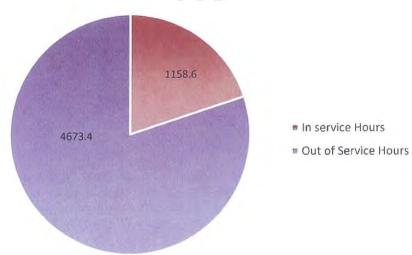
Date Between {1/1/2017} And {8/31/2017}

Start Date	Total Hours	Percent of Hours per Month	
January	264.75	35.5847%	
February	69.00	10.2679%	**************
March	113.00	15.1882%	
April	286.00	39.7222%	
May	114.75	15.4234 %	
June	119.08	16.5389 %	
July	69.42	9.3306%	
August	122.63	16.4825%	

Total In-Service Hours 1158.6 of 5832.00

Total Percentage of Hours In Service 19.867 %

Ambulance 22 In service hours Y-T-D



FIRE PREVENTION BUREAU Fire Loss Occupancy Type – 2017

OCCUPANCY TYPE	January	February	March	April	May	June
Special Outside	\$0	\$0	\$0	\$0	\$1,000	\$40,000
Public Assembly	\$0	\$0	\$0	\$0	\$0	\$0
Single-Family	\$0	\$0	\$0	\$0	\$0	\$0
Multi-Family	\$0	\$0	\$226,000	\$0	\$0	\$0
General Business	\$0	\$0	\$0	\$0	\$0	\$0
Road, Parking Property	\$0	\$0	\$0	\$0	\$0	\$0
Storage Property	\$0	\$0	\$0	\$0	\$0	\$0
Open Land, Field	\$0	\$0	\$200	\$0	\$0	\$0
Vehicle	\$0	\$45,000	\$16,000	\$0	\$10,000	\$5,200
Institutional	\$0	\$0	. \$0	\$0	\$0	\$0
TOTALS	\$0	\$45,000	\$242,200	\$0	\$11,000	\$45,200

OCCUPANCY TYPE	July	August
Special Outside	\$0	\$0
Public Assembly	\$0	\$2,000
Single-Family	\$11,000	\$275,600
Multi-Family	\$5,200	\$50
General Business	\$0	\$0
Road, Parking Property	\$0	\$0
Storage Property	\$0	\$0
Open Land, Field	\$0	\$0
Vehicle	\$54,600	\$60,500
Institutional	\$0	\$0
TOTALS	\$70,800	\$338,150

2017 TOTAL FIRES FOR THE MONTH	Estimate Dollar Loss
JANUARY	
None	
FEBRUARY	
I90 Semi trailer	\$45,000.00
Total for Month	\$45,000.00
MARCH	
Mulch, Old Sutton/Higgins	\$200.00
I-90 Car	\$5,500.00
850 Roselle Car	\$7,000.00

2020 Hassell		\$225,000.00
2093 Sutherland		\$1,000.00
2734 Sutton Car		\$3,500.00
	Total for Month	\$242,200.00
APRIL		
No Fires to report		
MAY		
1067 Atlantic		\$1,000.00
1149 Golf		\$7,000.00
Higgins/Evanston		\$3,000.00
	Total for Month	\$11,000.00
JUNE		
595 LaFayette		\$40,000.00
I-90 Car		\$5,200.00
	Total for Month	\$45,200.00
JULY		
715 Higgins		\$5,000.00
Higgins/Beverly Truck		\$35,000.00
2540 Sutton		\$1,500.00
445 Westview		\$11,000.00
I-90 Car		\$1,100.00
Huntington/Sussex Car		\$17,000.00
2100 Hassell		\$200.00
	Total for Month	\$70,800.00
AUGUST		
I-90 Truck		\$60,000.00
3965 Winston		\$600.00
735 Orange		\$125,000.00

981 Pacific		\$50.00
375 Arizona		\$2,000.00
I-90 /Sutton Rd. Car		\$500.00
4530 Capstan		\$150,000.00
	Total for Month	\$338,150.00
SEPTEMBER		
	Total for Month	\$0.00
OCTOBER		
	Total for Month	\$0.00
NOVEMBER		
	Total for Month	
DECEMBER		
	Total for Month	
TOTAL LOSS FOR 2017		\$752,350.00
TOTAL LOSS FOR 2016		\$874,260.00

FINAL INSPECTIONS COMPLETED: 1

➤ MEETINGS ATTENDED: Site Plan Meetings

> TRAINING ATTENDED: CPR Class

ANNUAL INSPECTIONS:

Annual Fire Safety Inspections are inspections that are conducted on existing occupancies on an annual basis. These inspections are completed in an attempt to maintain compliance with approved existing municipal codes.

Inspection Type	August	YTD Total	2016 Total
Annual		23	32
First Re-inspections		10	0
Business license Inspection		1	3
Total		34	35
Plan Review	August	YTD Total	2016 Total
Building Plan Review	10	41	67
Automatic Fire Alarm	2	24	50
Other Suppression Systems			0
Fuel Storage Tanks		1	0
Hood & Duct Mechanical			15
Hood & Duct Suppression		1	16
Open Burn	25	28	38
Site Plan Review	2	18	37
Automatic Sprinkler	17	76	89
Temporary Heating			0
Temporary Structure (tent)	1	5	14
Pyrotechnic Display		4	4
Total	57	198	330
Construction Projects	August	YTD Total	2016 Total
Construction/Permit issued	44	107	208
Construction Site Inspection	57	250	503
Construction Site Visits	12	76	178
Total	59	433	889
Miscellaneous Inspections	August	YTD Total	2016 Total
Fire Prevention Complaints	9	60	155
Homeowner Walk-Thru (Residential Sprinkler)	3	8	38
Underground flush test/hydrant flow	12	77	129
Lock Box	8	12	52
Total	23	157	374

Buildings Requiring Sprinklers	August	YTD Total	Remaining to be Installed
Installed	0	6	32
Wireless Transceivers	August	YTD Total	Total Installed to Date
	0	2	454

PREVIOUS YEARS ANNUAL FIRE LOSS

2016 -	\$ 874,260	2009 -	\$ 991,740
2015 -	\$1,164,022	2008 -	\$1,606,700
2014 -	\$2,621,600	2007 -	\$1,253,350
2013 -	\$ 488,100	2006 -	\$ 755,420
2012 -	\$3,277,217	2005 -	\$1,442,910
2011 -	\$ 524,800	2004 -	\$4,033,630
2010 -	\$1,693,200	2003 -	\$2,266,370

TRAINING DIVISION

Outside Training:

- Lieutenant Richter attended the Gordon Graham class, August 17th in Algonquin.
- Firefighters Forsythe & Kirby attended Firefighter Health and Fitness seminar, August 21st in Carol Stream.
- Firefighter Lichtenberg attended Vehicle & Machinery Technician class, August 21-25, in Romeoville.

In-house Training:

- Fire Ground Skills Drill coordinated by A/C Mackie
- Basic Skills Review coordinated by B/C Buckel
- Firefighter Behavioral Health Training coordinated by A/C Mackie
- Paramedic Classes coordinated by NWCH
- Transitional Fire Attack Training coordinated by Lt. O'Donnell
- Drivers Training Road Course Training coordinated by the Company Officers.

Company Training Instructed by the Captains and Lieutenants:

- Building familiarization through pre-plan review and building visits.
- · Department and NWC EMS policy reviews.
- Department on-scene skills training and basic skills.

Total training hours for the month of August all members were 2,079.

1 st Quarter	2 nd Quarter	3 rd Quarter	4th Quarter	Total Hours YTD
7.313	7,373	4,110		18,796

August 22, 2017

Members of Hoffman Estates Fire Station 21 Fire Chief Jeff Jorian

Village of Hoffman Estates Trustees Mayor William McLeod

Daily Herald Letter to the Editor

I would like to take this opportunity to express my sincere gratitude to the Hoffman Estates Fire Department, Station 21 for the outstanding care I received following a recent fall in my home.

My husband, Jim, and I moved to Hoffman Estates in 1958 and I have never needed the assistance of the paramedics until last week. The professionalism of the team, the compassion they demonstrated during my care, and their attention to all aspects of this emergency made my first trip by ambulance for a broken arm much more comfortable. The fire department responders treated me with the utmost respect. Their number one concern was for my well-being and care. Due to their fabulous active listening skills and a wonderful sense of humor, I have emerged from this adventure with a broken arm, but not a broken spirit...which is a great feeling for this 81 year old Hoffman resident.

Thank you to the fine gentlemen, Steve, Tim, Greg, Mike and Steve from Station 21 for doing their job with such excellence; however, I know this level of excellence is how they conduct their jobs every day!

Sincerely, Benda Bailey

Linda Bailey

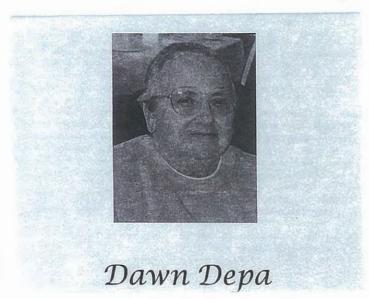
Holfman Estates, IL 60169

When it became apparent that things couldn't turn around she transferred to the Hospice floor. She was at seace with her decision and ready to go to be with the Lord. The whole family was able to spend time with her during her last days. She passed away peacefully on the afternoon of Thursday, July 13th.

Please know how grateful we are for all that you did for us and all that you continue to do for so many others.

You have a special gift and we are

Gratefully,
Gerry & Tracy Corso
Gerry & Tracy Ct & the entire
TBS Ashley at & the entire
Family of
Dawn Depa



To the Paramedics # Firefighters of Station 21,

Thank you for everything.

On behalf of our Mom and dur entire family we want to thank you for your response and care towards our Mom. Your team responded to our 911 call late intheafternoon on Friday, 6/9, Your efforts and teamwork were amazing and gave us such a feeling of confidence. Our Mom was experiencing shortness of breath and you stabilized her and transported her to St. Alexius Hospital, We were so touched by your actions and treatment of her. You strowed so much respect, kindness, compassion and care to her as the patient and also to us, as we were scared. Our Nom wastreated for pneumonia + congestive heart failure + then released to rehab, which was to be for a few weeks, in order to regain her Strength & mobility, Shewas scheduled to come home on Friday, 4/H, but on Sat 7/8 she took a turn for the worse & was read mitted to St. Alexius. She battled the same issues for a few days, but kept worsening.